



“Pay for Success” Program Models: the Promise and the Perils

John Tambornino, PhD

Evidence Team – Office of Economic Policy
White House Office of Management and Budget

57th Annual NAWRS Conference

New Orleans, LA

July 29, 2019

**This presentation does not necessarily reflect official policy or positions of the Office of Management and Budget or any Federal agency*

Pay for Success (PFS),

- Aka “Social Impact Bonds” (SIBs), “Pay for Results” (PfR), “Pay for Performance” (PfP), “Development Impact Bonds” (DIBs), “Environmental Impact Bonds” (EIBs), etc
- Relatively recent policy innovation - new program-funding model
- Spread at extraordinary speed in U.S. and globally
- Raises broader policy issues, deeper questions - in theory, in practice

Presentation overview -

- Premises for PFS
- Promises of PFS
- PFS project structures
- Federal PFS landscape
- Broader PFS activity
- New SIPPRRA legislation
- PFS challenges, problems, risks
- ❖ Evaluation/evidence – issues, questions, needs

Premises of PFS -

Response to *typical* government programs/services - traditionally, government:

- Funds *provision of services* – not achievement of specific *outcomes*
- Focuses on *compliance* with government requirements – not program *performance*
- Concentrates on costly *remedial solutions* – not cost-effective *preventive interventions*
- Frustrated by “wrong-pockets” problem – funding and incentives fragmented (costs in one program produce savings in another)
- Program *siloes* - not *cross-sector* strategies needed to address major challenges

PFS believed to -

- *Reduce financial risk* to government/taxpayers of program failure
- Focus on successful *outcomes* and allow providers *flexibility* in achieving
- Leverage new sources of *private funding* to support public programs
- Emphasize *preventive* interventions rather than remedial services
- Address social problems while also *producing government savings*
- Encourage innovation

PFS believed to (continued) -

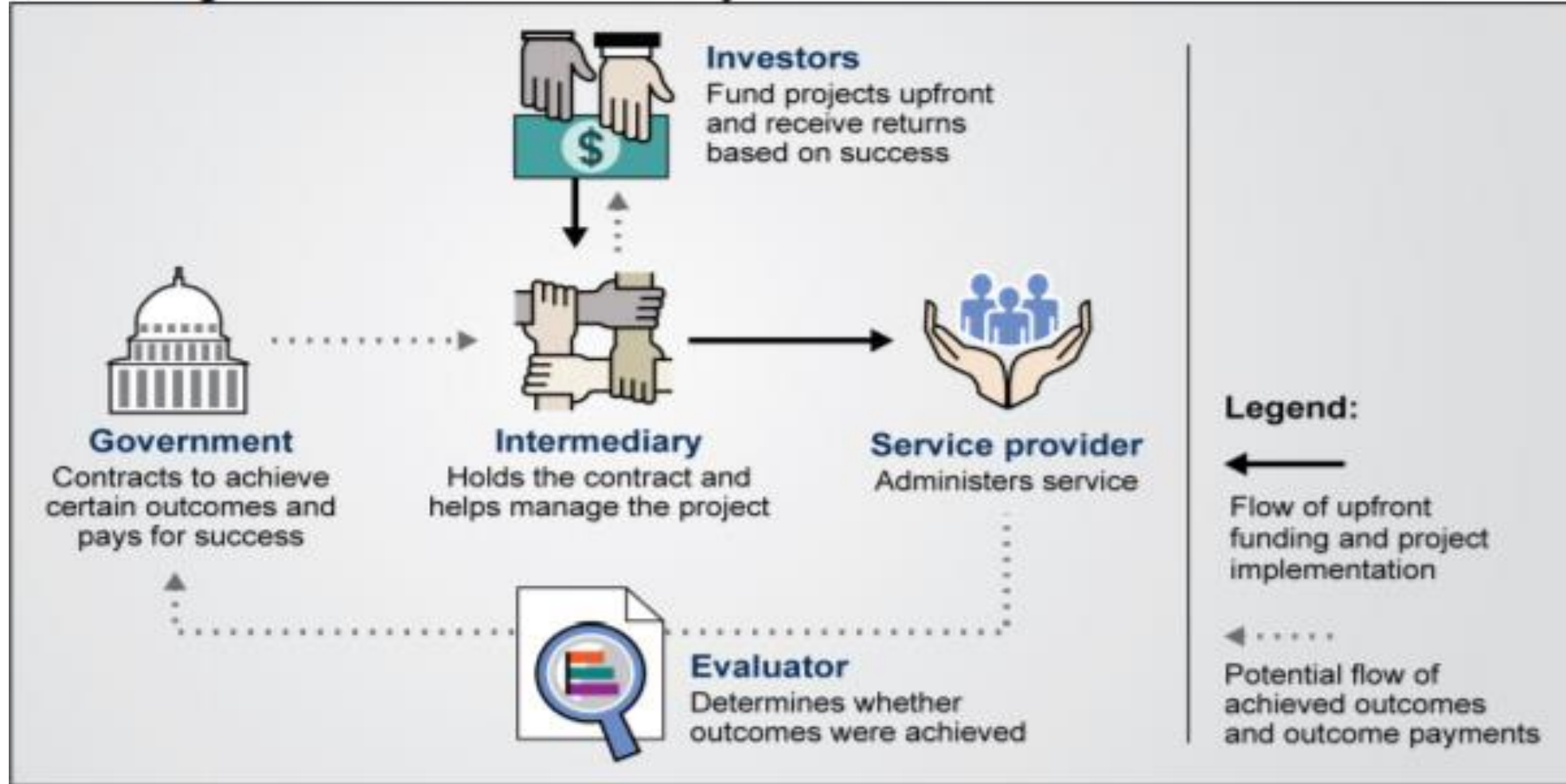
- Ensure rigorous *program evaluation*
- Build an *evidence base* and public support for scaling successful programs
- Forge partnerships across public/private/nonprofit stakeholders
- Promote ongoing performance management
- Avoid entrenchment of government programs regardless of performance
- And more...

How would this work?

- How does government avoid upfront expenditures and avoid financial risk?
- Who would provide upfront funding?
- Why would private investors provide funding?
- Why should government be willing to pay *additional return* to investors?
- What if investors won't tolerate risk of losing investment (if program fails and government doesn't have to pay)?
- Why would philanthropists support investors?

The PFS Model -

Roles of Organizations Involved in PFS Projects



On the ground -

- First SIB was in U.K. (2010) – Recidivism reduction at Peterborough Prison
- First SIB in U.S. (2012) – Recidivism reduction at Rikers Island Jail in NYC - involved Bloomberg Administration, Bloomberg Philanthropies, Goldman Sachs, MDRC, etc
- Obama Administration embraced SIBs as “Pay for Success” (PFS)
 - High-profile convenings – government, investors, foundations, experts
 - President Obama’s Budget Proposals for FYs 2014-2017 included PFS authority/funding
 - Most significant was flexible \$300 million, 10-year Incentive Fund
- Federal PFS projects at ED, DOJ, HUD, DOL, VA, CNCS, USAID –
 - Early childhood education, chronic homelessness, recidivism, workforce training, veteran’s employment, development assistance, environmental mitigation
 - Feasibility studies, TA, “transaction structuring,” outcome payments

Bipartisan congressional interest in PFS -

- House/Senate proposals resembled Obama Incentive Fund proposal
- Congressional hearings
- GAO report (2015) on PFS opportunities and challenges
- PFS/PFP provisions (not requiring *private* funding) added to
 - Workforce Innovation and Opportunity Act (WIOA/2014)
 - Every Student Succeeds Act (ESSA/2015)
 - Maternal, Infant and Early Childhood Home Visiting program (MIECHV/2016)

Social Impact Partnerships to Pay for Results Act (SIPPRA/2018)

- \$100m/10 years
- For projects in 20 low-income/disadvantaged population program areas
- Emphasis on:
 - federal/state/local government *savings*
 - experimental evaluations/RCTs
 - partnerships across federal agencies, levels of government, sectors
 - public reporting and transparency
- Administered by Treasury in coordination with OMB and 9 federal agencies (USDA, CNCS, ED, HHS, HUD, DOJ, DOL, SSA, VA) – Interagency Council chaired by OMB
- Independent 9-member appointed advisory Commission
- NOFA public February 2019 – first round applications under review

Beyond federal government –

- Municipal – Chicago, Cuyahoga County/OH, DC, Denver, Fresno/CA, LA, NYC, Salt Lake City/County, etc
- States – CT, MA, MI, NY, OH, OK, SC, UT, etc (and National Governor’s Association)
- Foundations – Arnold Foundation, Bloomberg Philanthropies, Duke Endowment, Kaiser Family Foundation, Kellogg Foundation, Kresge Foundation, Pritzger Foundation, Rockefeller, Foundation, etc
- Investors - Goldman Sachs, Bank of America, Merrill Lynch, Prudential Financial, United HealthCare, etc
- NGOs – Center for American Progress, Social Finance, Nonprofit Finance Fund, Urban Institute
- Academics – Government Performance Lab, Harvard Kennedy School; Sorenson Impact Center, University of Utah, etc

Amounts to -

- *U.S. total – 26 SIB projects, 100+ feasibility studies/project cultivation, \$219m private capital*

Internationally -

- U.K. (especially) - also Australia, Brussels, Cameroon, Canada, France, Germany, India, Israel, Kenya, Korea, Netherlands, Nigeria, Peru, Portugal, South Africa, etc
- *Global total – 131 SIB projects, much exploration/development, \$426m private capital*

Challenges, Problems, Risks -

PFS presents new challenges and problems - and *new risks...*

- Complexity and Cost
- Innovation and Risk
- Savings and Value
- Private Investors and Public Interests
- Outcomes and Protections
- ❖ Evidence and Evaluations

Evidence/evaluation issues include -

- Concerns/Experiences:
 - PFS *model* – theoretical concerns re. evaluation component
 - PFS *experiences* – practical lessons learned during exploration/implementation
 - Structural/contractual *relationship* of evaluator to other parties
- Findings:
 - From *implementation* evaluations (successes and challenges in implementing PFS model)
 - From *outcome* evaluations of intervention (basis for repayment)
 - From *impact* evaluations of intervention (ideally included in project)
 - From *feasibility studies* – from both favorable and unfavorable assessments
- Evidence Base and Evidence–Building:
 - Extent to which PFS projects *use* an intervention with strong evidence base
 - Extent to which PFS projects *build* evidence base in an area
 - Extent to which PFS projects/partnerships/explorations cultivate *evaluation capacity/commitment*

Evidence/Evaluation issues *inherent* in PFS model -

- PFS concept emphasizes evidence base, evidence-building and evaluation...
 - Must be evidence base for interventions (good probability of success, to limit investor risk)
 - Though evidence base likely limited if PFS adopted (uncertainty regarding success, premature to scale intervention, government seeks reduction of risk)
 - Yet review (Lantz et al, 2016) of first 11 projects in U.S. identified interventions with weak evidence base
- PFS rests on evaluation...
 - All parties require reliable evaluation as basis for outcome payments
 - This encourages rigor, transparency in methods, metrics, reporting
 - Rigorous, transparent studies naturally contribute to evidence-building
 - Yet review (Lantz et al, 2016) of first 11 projects in U.S. identified projects with weak experimental designs
- Structural role of evaluation in PFS presents certain challenges...
 - Central significance of agreed-upon evaluation may lead to rigidity if modifications require negotiations
 - Would further increase complexity, cost, slowness of PFS projects
 - Some acknowledgement of this potential risk – no systematic study of the reality

Evidence/Evaluation issues inherent in PFS model (continued)

- *Profit-motives* of investors/providers may affect evidence-building...
 - Traditional incentive for *proprietary* R&D and not sharing knowledge with competitors may discourage common evidence-building (though government has power to require sharing)
- PFS *savings imperative* creates evaluation challenges...
 - Often greatest savings occur through highly targeted interventions (e.g. super-utilizers of emergency care)
 - Yet in many localities these are small populations
 - This limits sample sizes needed for experimental designs, achieving statistical power
 - Smaller sample sizes increase margin-of-error – thus requires larger impacts to justify paying investor return
- Savings imperative may be in tension with intervention reflecting evidence base
 - Evidence may show that a larger population would benefit from intervention (beyond that which would yield savings)
 - Yet savings imperative encourages narrower targeting
 - Excessively narrow targeting of proven intervention presents ethical issues...

Evidence/Evaluation – what's needed?

- Need comprehensive cross-project study of:
 - Outcomes
 - Impacts
 - Implementation successes and challenges
 - Feasibility Studies – including lessons when PFS project determined *infeasible*
- Need reappraisal of original PFS model re. *evidence base*:
 - Best suited for program innovation and piloting?
 - Or for adapting/scaling *proven* programs?
- And re. *evaluation* approach:
 - Best suited for rigorous *impact* evaluations?
 - Or for aligning incentives for ongoing focus on *outcomes/performance*?

Thank You!

John Tambornino

jtambornino@omb.eop.gov

(202) 395-3007

Addendum: Sources

Gordon L. Berlin, *Learning from Experience: A Guide to Social Impact Bond Investing* (New York, NY: MDRC, 2016).

Daniel Edmiston and Alex Nicholls, “Social Impact Bonds: The Role of Private Capital in Outcome-Based Commissioning,” *Journal of Social Policy* (2018), 47, 1, 57-76.

Chris Ellis, Andrea Phillips, John Roman, “Public, Private, Nonprofit Partnership: A Case Study of Social Impact Bonds,” *Knowledge to Action* (Oxford: Oxford University Press, 2017), pp. 159-168.

Clare Fitzgerald et al, “Walking the Contractual Tightrope: A Transaction Cost Economics Perspective on Social Impact Bonds,” *Public Money and Management* (2019).

Alec Fraser et al, “Narratives of Promise, Narratives of Caution: A Review of the Literature on Social Impact Bonds,” *Social Policy & Administration*, Vol. 52, No. 1, January 2018, 4-28.

Ian Galloway, “Using Pay-For-Success to Increase Investment in the Nonmedical Determinants of Health,” *Health Affairs*, 33 (11) (2014): 1897-1904.

Sources (continued)

Sara Gillespie et al, *Practical Considerations for Pay for Success Evaluations* (Washington, DC: Urban Institute, December 2016).

Government Accountability Office, *Pay for Success: Collaboration among Federal Agencies Would Be Helpful as Governments Explore New Financing Mechanisms* (Washington, DC: Government Accountability Office, September 2015, GAO-15-646).

Government Performance Lab, *Social Impact Bonds 101* (Boston, MA: Government Performance Lab, Harvard Kennedy School, 2017).

Carolyn Heinrich and Sarah Kabourek, “Pay for Success in the U.S.: Are Viable and Sustainable Models Emerging?” Working Paper (Nashville, TN: Department of Leadership, Policy, and Organizations, Vanderbilt University, November 11, 2018).

Impact Bond Global Database, Social Finance (www.sibdatabase.socialfinance.org/uk - inventory of SIB activity in U.S./globally).

Jitinder Kohli et al, *From Cashable Savings to Public Value: Pricing Program Outcomes in Pay for Success* (Washington, DC: Center for American Progress, 2015).

Sources (continued)

Paula Lantz et al, “Pay For Success And Population Health: Early Results From Eleven Projects Reveal Challenges And Promise,” *Health Affairs*, Vol. 35, No. 11, November 2016, pp. 2053-2061.

Paula Lantz, et al, “Pay for Success” Financing and Home-Based Multicomponent Childhood Asthma Interventions: Modeling Results From the Detroit Medicaid Population,” *The Milbank Quarterly: A Multidisciplinary Journal of Population Health and Health Policy*, June 2018, pp. 272-299.

Jeffrey B. Liebman, *Social Impact Bonds: A Promising New Financing Model to Accelerate Social Innovation and Improve Government Performance* (Washington, DC: Center for American Progress, 2011).

Elizabeth Lower-Basch, *Social Impact Bonds: Overview and Considerations* (Washington, DC: Center for Law and Social Policy, 2014).

Nonprofit Finance Fund (www.payforsuccess.org) - inventory of PFS activity in the U.S.).

George M. Overholser, “Pay for Success is Quietly Undergoing a Radical Simplification,” *The Annals of the American Academy of Political and Social Science*, Vol. 678, July 2018, pp. 103-110.

Sources (continued)

Pay for Success: The First Generation (New York: Nonprofit Finance Fund, 2016).

Rob Reich, “Philanthropy in the Service of Democracy,” *Stanford Social Innovation Review*, Winter 2019.

Sanford F. Schram, “The Next Neoliberal Thing: Social Impact Bonds,” in *Ordinary Capitalism* (Oxford, UK: Oxford University Press, 2015).

Laura Skopec, *Pay for Success in Health Care: Challenges and Opportunities* (Washington, DC: Urban Institute, April 2018).

Social Impact Investment Task Force, *Impact Investment: the Invisible Heart of Markets* (London, UK: Social Impact Investment Task Force under the G8, 2014).

Steven Rathgeb Smith, “Nonprofits and Public Administration: Reconciling Performance Management and Citizen Engagement,” *American Review of Public Administration*, Vol. 40, No. 2, March 2010, pp. 129-152

Sources (continued)

Social Finance, Inc., *Social Impact Bonds: An Overview. A New Tool for Scaling Impact* (Boston, MA: Social Finance, 2012).

Social Impact Bonds: The Early Years (Boston: Social Finance, 2016).

State of the Pay for Success Field: Opportunities, Trends, and Recommendations (Washington, DC: Corporation for National and Community Service, 2015).

Mildred Warner, "Private Finance for Public Goods: Social Impact Bonds," *Journal of Economic Policy Reform* (2013), Vol. 16, No. 4, 303-319.