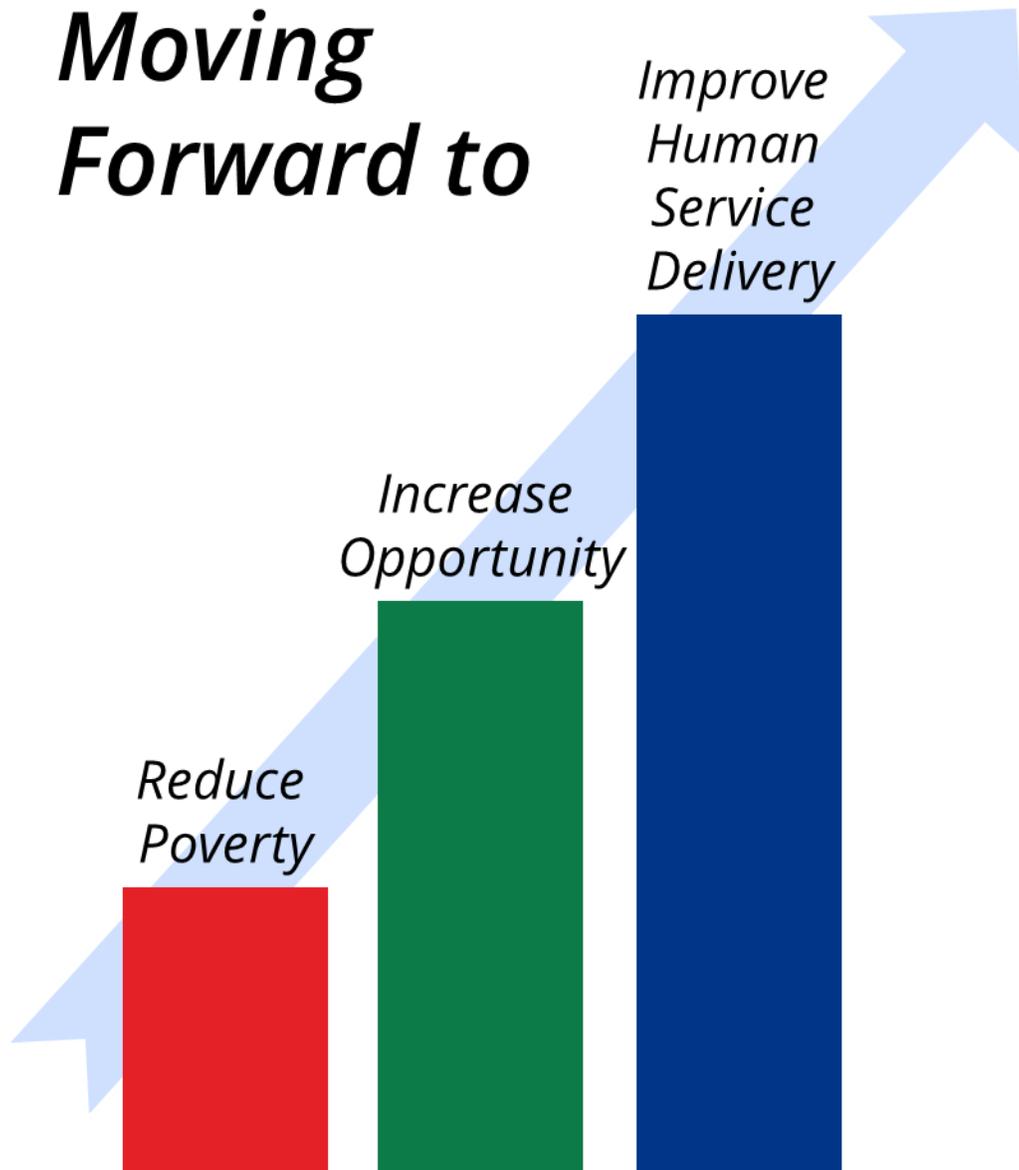




*Moving  
Forward to*



56<sup>th</sup> NAWRS Workshop  
July 30 – August 2, 2017  
The Omni William Penn Hotel  
Pittsburgh, Pennsylvania

# WELCOME

Dear Friends and Colleagues,

On behalf of the National Association for Welfare Research and Statistics (NAWRS) Board of Directors, it is my pleasure to welcome you to the 56<sup>th</sup> Annual Workshop, "Moving Forward to Reduce Poverty, Increase Opportunity, and Improve Human Service Delivery." During the next few days, you'll have an opportunity to learn from cutting-edge research and network with colleagues from around the country. Through plenaries, breakout sessions, the President's Reception, and the Tuesday Evening Event, this conference offers a unique opportunity to build knowledge and connections that will enhance your effectiveness as a researcher, evaluator, and analyst. I know that my work in the NYC Department of Social Services has benefited tremendously from my involvement with NAWRS.



I attended my first NAWRS Workshop in 2010, when Michael Bono hosted the conference in Los Angeles. Michael returned again to the role of President for the Workshops of 2014 and 2015, and he encouraged and mentored me as I transitioned into the role in late 2015. In 2016, the NAWRS community suffered a great loss. Michael was diagnosed with cancer and passed away several months later. Michael loved NAWRS and went above and beyond in his contributions to our organization. On Monday night, all are welcome to join us for the Michael Bono Tribute Event, where we'll share memories of Michael and drink a toast in his honor.

The NAWRS Workshops have been engaging government policymakers and researchers since the late 1950s. I haven't missed a conference since the first one I attended—for the first-time attendees this year, I hope that you'll become regulars as well! We have a truly excellent program this year, developed under the leadership of Program Chairs Tony Ong (Public Consulting Group) and Kristen Joyce (Mathematica Policy Research), together with their impressive team: Bret Barden, MDRC; Stephen Bell, Abt Associates; Kerry Desjardins, APHSA; Mary Farrell, MEF Associates; Mike Fishman, MEF Associates; Hilary Forster, Administration for Children and Families; Heather Hahn, Urban Institute; Kate Probert, Ramsey County, Minnesota; Angela Rachidi, American Enterprise Institute; Emily Schmitt, Administration for Children and Families; Carole Triem, State of Alaska; and Mary Beth Vogel-Ferguson, Social Research Institute. And we are in a beautiful and historic Pittsburgh hotel, thanks to the incredible work of Vice President Theresa Anderson and the Conference Organization Committee.

Finally, I want to thank you for being here! I'm looking forward to spending the next few days together. Please don't hesitate to ask me or other Board members for assistance if there's anything you need.

Sincerely,

Kinsey Dinan  
NAWRS President

The National Association of Welfare Research and Statistics (NAWRS) is a 501(c)(3) non-profit association whose purpose is to promote the exchange of ideas on how research and statistical analysis can contribute to the development and administration of effective human services programs.

The membership of NAWRS includes representatives from federal, state, local government, universities and research organizations. NAWRS represents the full spectrum of human services programs. NAWRS membership is open to all persons interested in public human services programs.

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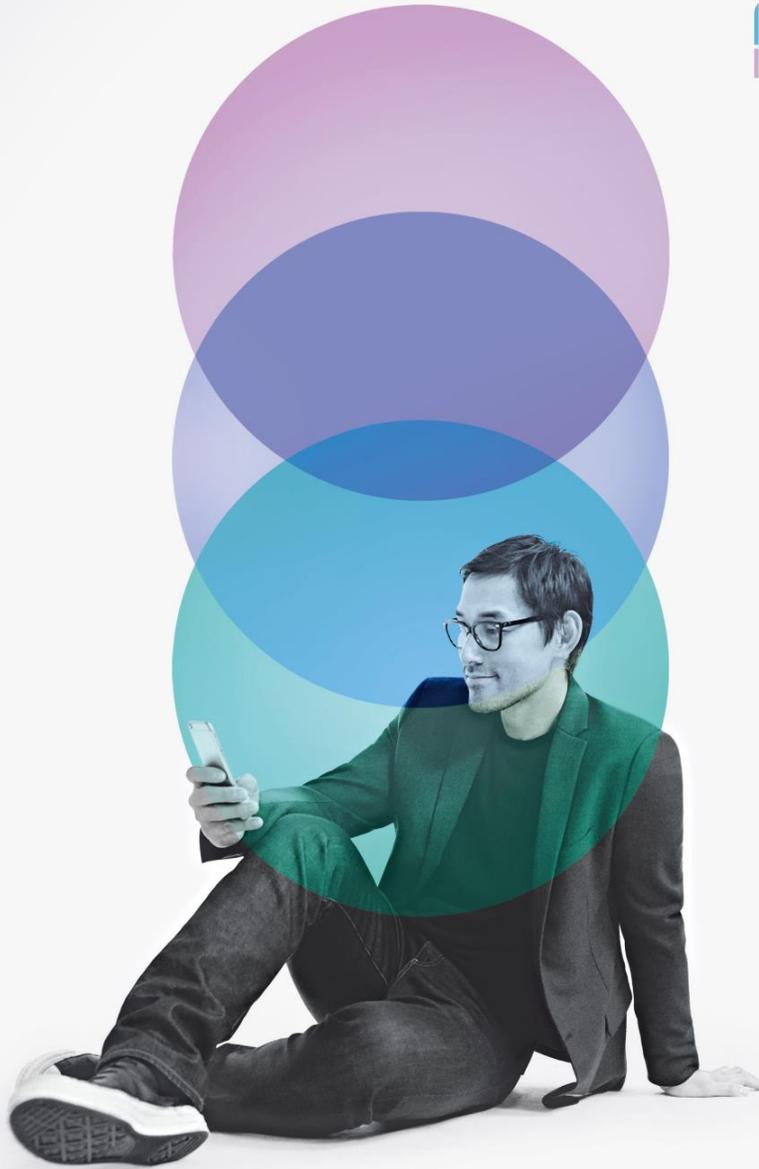
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## LUNCH HOST



## BREAK HOSTS



# THE OMNI WILLIAM PENN HOTEL

*Workshop sessions will take place on the 17<sup>th</sup> Level and the Mezzanine Level*

*Meals and plenaries will convene in the Grand Ballroom on the 17<sup>th</sup> Level*

*Visit Our Sponsor Booths on the 17<sup>th</sup> Level*

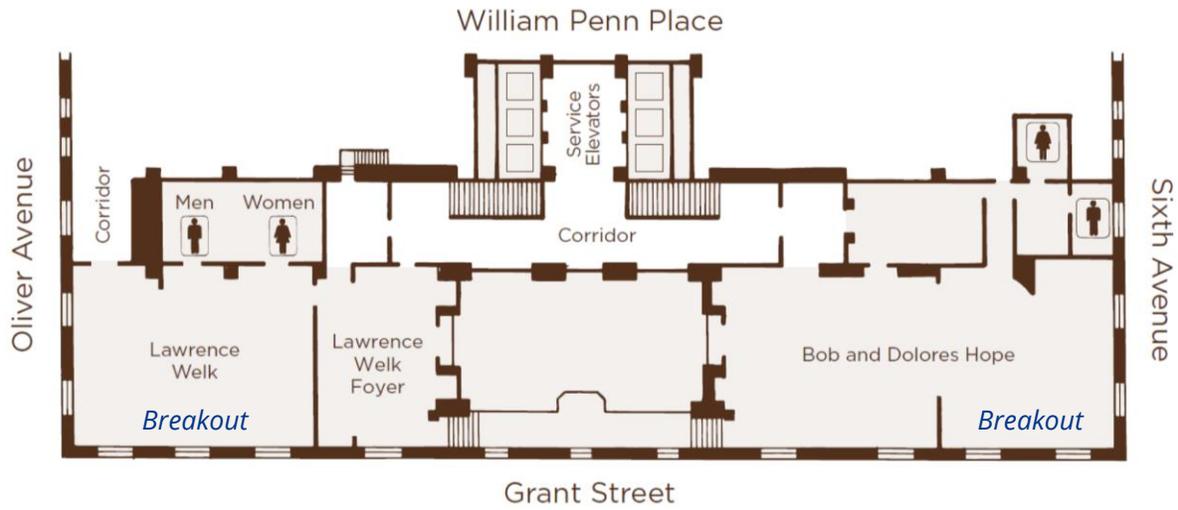
*The Sunday Evening President's Reception will be on the William Penn Level*

**+** *In case of an emergency dial 911 and notify the hotel front desk staff*

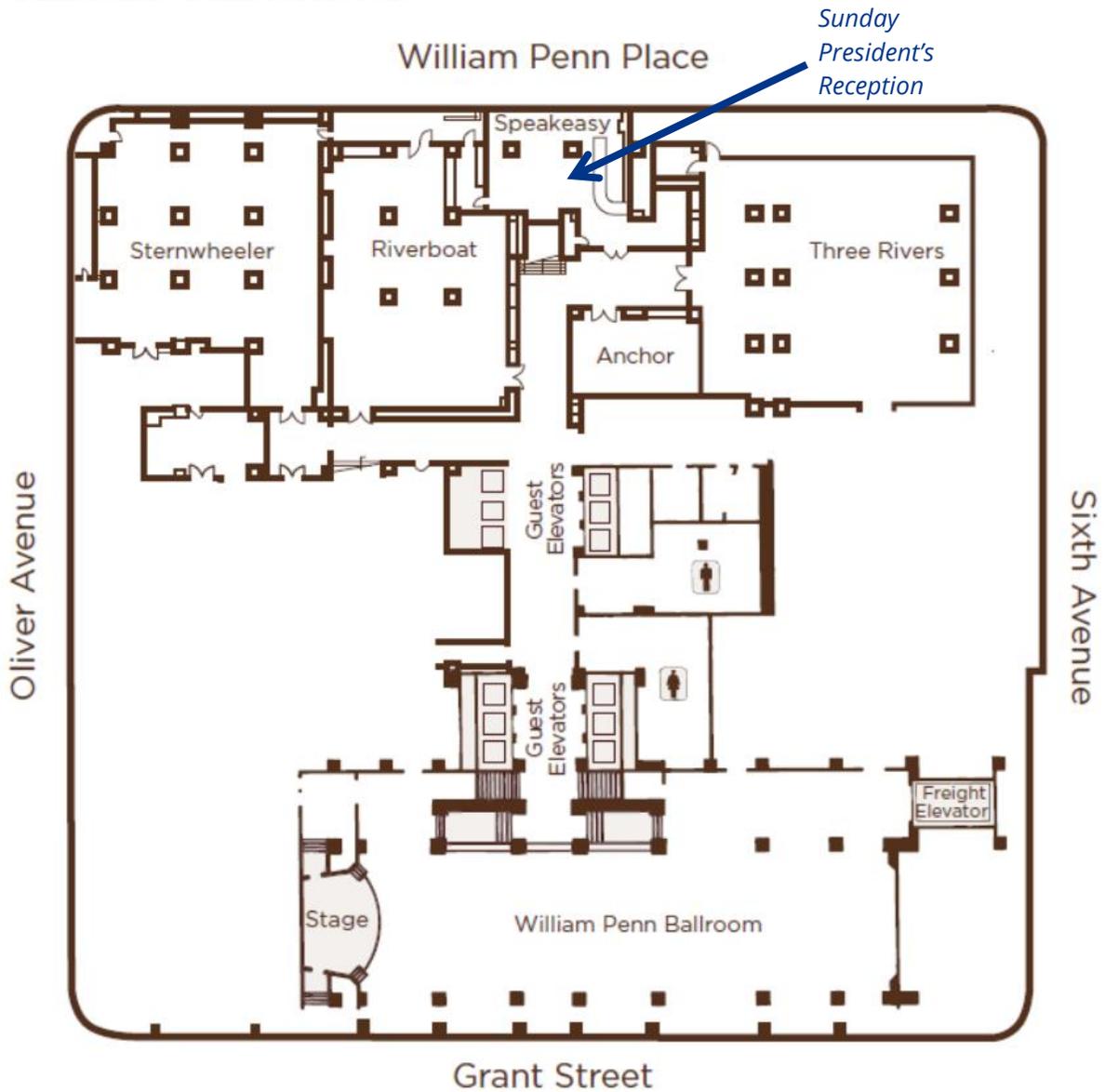
## *William Penn - Seventeenth Level*



William Penn - Mezzanine Level



William Penn - William Penn Level



# PROGRAM HIGHLIGHTS

Sunday, July 30	<u>President's Reception</u>	5:00pm–7:00pm Speakeasy
Monday, July 31	<u>Welcome</u>	8:00am–8:15am Grand Ballroom
	<u>Breakfast Plenary</u> Improving Human Service Delivery Using Integrated Data: The Allegheny County Example	8:15am–9:15am Grand Ballroom
	<u>Keynote Address and Lunch Plenary</u> What to Expect in Human Services from President Trump's Administration	12:15pm–1:45pm Grand Ballroom
	<u>Plenary</u> Where Might the Federal Commission on Evidence-Based Policymaking Take Evaluation Practice—and What Implications for Welfare Research?	5:00pm–6:15pm Grand Ballroom
	<u>Michael Bono Tribute Event</u>	6:30pm–7:30pm Urban Room
Tuesday, August 1	<u>Breakfast Plenary</u> The Future Role of Workforce Development Boards in Reducing Poverty, Creating Opportunities, and Supporting Well-being for America's Families	8:00am–9:15am Grand Ballroom
	<u>Lunch Plenary</u> Using Research to Tell the Real Human Story	12:30pm–2:00pm Grand Ballroom
	<u>Speed Sessions</u>	3:30pm–5:00pm Grand Ballroom
	<u>Special Tuesday Evening Event</u> Senator John Heinz History Center (Limited attendance–RSVP required)	6:00pm–10:00pm 1212 Smallman Street
Wednesday, August 2	<u>Breakfast Plenary</u> Researchers and Practitioners: Reflections from Successful Partnerships	8:30am–10:00am Grand Ballroom
	<u>Awards and Closing</u>	12:00pm–12:30pm Grand Ballroom

# SPECIAL TUESDAY EVENING NETWORKING RECEPTION



SENATOR JOHN HEINZ  
**HISTORY CENTER**  
IN ASSOCIATION WITH THE SMITHSONIAN INSTITUTION

1212 Smallman Street  
6:00 pm – 10:00 pm



*The Heinz History Center is located half a mile from the hotel.*

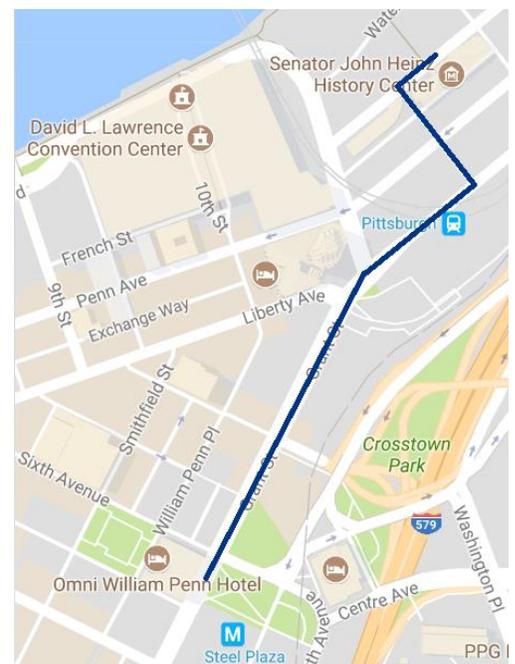
## Walking directions:

- Northeast on Grant St. toward Sixth Ave. 0.3 miles
- Continue onto Liberty Ave. 0.1 mile
- Turn left onto 12<sup>th</sup> St. 0.1 mile
- Turn right onto Smallman St.  
*Destination will be on the right*

*For car service, see a volunteer in the lobby.*

*Please plan to arrive no later than 6:15pm*

Event is limited to the first 100 guests who RSVP.



# PROGRAM AGENDA

Sunday, July 30th

12:30pm–1:15pm Board Lunch  
Allegheny Room

2:00pm–4:00pm Board Meeting  
Allegheny Room

4:30pm–6:30pm Registration Open  
Registration, 17<sup>th</sup> Level

5:00pm–7:00pm President's Reception  
Speakeasy, William Penn Level

*This is not some bar retrofitted to look like a speakeasy. The Speakeasy, located in the basement of the 100-year-old William Penn Omni Hotel, was actively used during Prohibition and is fitted with a secret back exit for any unexpected raids. Its sumptuous interior is a great place to get to know researchers, program administrators, and policymakers over a highball glass during the President's Reception.*



## Monday, July 31st

7:30am–1:00pm Registration Open  
Registration, 17<sup>th</sup> Level

7:30am–8:30am Breakfast  
Grand Ballroom

8:00am–8:15am Welcome  
Grand Ballroom Kinsey Dinan, New York City Department of Social Services  
NAWRS President

8:15am–9:15am Breakfast Plenary  
Grand Ballroom Improving Human Service Delivery Using Integrated Data: The Allegheny County Example  
Moderator: *Matthew Stagner, Mathematica Policy Research*  
*Erin Dalton, Deputy Director, Office of Data Analysis, Research and Evaluation, Allegheny County Department of Human Services*  
*Eric Hulse, Manager of Behavioral Health Analytics, Office of Data Analysis, Research and Evaluation, Allegheny County Department of Human Services*  
*Brian Bell, Manager of Aging Analytics and County Compliance Officer, Office of Data Analysis, Research and Evaluation, Allegheny County Department of Human Services*

9:30am–10:45am Breakout Session 1

9:30am–10:45am Reengaging Disconnected Youth: Implementation and Impact Findings  
Monongahela Room from Three Interventions  
Moderator: *Carli Wulff, Administration for Children and Families, HHS*

[Implementation Findings from Opportunity Works: A Back on Track Intervention to Help Opportunity Youth Achieve Postsecondary Success](#)  
*Theresa Anderson, Urban Institute*

[Reengaging New York City's Disconnected Youth through Work](#)  
*Melanie Skemer, MDRC*

[Serving Disconnected Young Adults: Impact Evaluation of the @LIKE Program](#)  
*Mithuna Srinivasan and Sonam Gupta, IMPAQ International*

9:30am–10:45am State Agencies and Nonprofits Piloting Mobility Mentoring® Informed  
Sky Room Approaches for Statewide Impact  
Moderator: *Deb Joffe, Public Consulting Group*

*Jennifer Lowe, Economic Mobility Pathways (EMPath)*  
*Karin Ganz, Washington State Department of Early Learning*  
*Susan Kavanaugh, Washington State Department of Social and Health Services*

- 9:30am–10:45am  
Allegheny Room
- Predictive Analytics in Social Welfare Policy: Modeling Child Welfare Outcomes  
Moderator: *Kristen Porter, MDRC*
- [Predictive Analytics in Child Welfare](#)  
*Christopher Teixeira, CMS Alliance to Modernize Healthcare*
- [Using Predictive Risk Modeling to Inform Child Welfare Investigation Decisions](#)  
*Erin Dalton, Allegheny County Department of Human Services*
- [Using Big Data to Predict Infant Mortality in Allegheny County, Pennsylvania](#)  
*Fuchiang (Rich) Tsui, University of Pittsburgh*
- 9:30am–10:45am  
Grand Ballroom
- TANF Receipt: Effects of Adversity and Resiliency-Promoting Factors  
Moderator: *Mary Farrell, MEF Associates*
- Neighborhood Violence and TANF Receipt  
*Rachel Kirzner, Stockton University*
- When do traumatized children become despised welfare recipients? Exploring the links, breaking the cycle!  
*Mary Beth Vogel Ferguson, Social Research Institute*
- Policy Analysis: Promotion of Resilience through TANF Policy  
*Ashley Prowell, The University of Alabama—Tuscaloosa*
- 9:30am–10:45am  
Welk Room
- The Impact of Early Childhood Experiences and Interventions on Education Outcomes  
Moderator: *Lauren Deutsch, Administration for Children and Families, HHS*
- [Is Subsidized Childcare Associated with Lower Grade Retention Risk for Low-Income Children?](#)  
*Rachel Shattuck, U.S. Census Bureau*
- [TANF: Breaking the cycle of poverty—focus on children and their parents](#)  
*Andrew Hysell, Kansas Reading Roadmap*
- The Impact of Child Welfare Involvement on Kindergarten Readiness  
*Terry Shaw, University of Maryland, School of Social Work*
- 9:30am–10:45am  
Urban Room
- Innovations in Social Service Delivery: New Methods Using Technology and Data-Driven Approaches  
Moderator: *Stuart Venzke, IBM*
- [Improving the Efficiency of Benefit Delivery: Outcomes from Six States](#)  
*Michael Katz, Urban Institute*
- [A New Child Welfare Case Review Process: Using Data to Inform Systems Change](#)  
*Mark Sarvela, Tyler Oettinger, and Hannah Knouse, Wisconsin Department of Children and Families*
- National Accuracy Clearinghouse Evaluation  
*Paul Lefkowitz, Public Consulting Group*  
*Rick Grape, LexisNexis Risk Solutions*

9:30am–10:45am [Research on Family Homelessness: Findings from the Family Options Study](#)  
Hope Room

Moderator: [Anne Fletcher, U.S. Department of Housing and Urban Development](#)

*Stephen Bell, Abt Associates*

[Lauren Dunton, Abt Associates](#)

*Michelle Wood, Abt Associates*

11:00am–12:15pm Breakout Session 2

11:00am–12:15pm **Food Insecurity and Impact of SNAP Benefit Receipt for Older Adults**  
Hope Room

Moderator: *Correne Saunders, Abt Associates*

Estimating Senior Food Insecurity at the Local Level

*Michael Kato, Feeding America*

The Impact of SNAP Benefits on Cost-Related Medication Nonadherence among Older Adults

*Mithuna Srinivasan, IMPAQ International*

Data-driven Strategies to Connect Seniors with SNAP to Improve Health Outcomes

*Ginger Zielinskie, Benefits Data Trust*

11:00am–12:15pm **Strengthening Families through Healthy Relationships and Fatherhood Education**  
Sky Room

Moderator: *Nicole Constance, Administration for Children and Families, HHS*

The DAD MAP evaluation: A randomized control trial of a culturally tailored fatherhood curriculum for African American Dads

*Bright Sarfo, MEF Associates*

[Improving the Social Capital of Our Fathers: Fatherhood Innovations in Westchester County, NY](#)

*Joseph Kenner and Reginald Lockhart, Westchester County Department of Social Services*

Participation in Healthy Marriage Programs That Offer Job and Career Advancement Services

*Heather Zaveri, Mathematica Policy Research*

11:00am–12:15pm **Understanding the Importance of Transportation in Human Services Programs**  
Welk Room

Moderator: *Christin Durham, Urban Institute*

[The Transportation Security Index: Measuring a Predictor of Well-Being and Program Access](#)

*Alix Gould-Werth, Mathematica Policy Research*

*Alexandra Murphy and Jamie Griffin, University of Michigan*

[Evaluating the Impact of Washington State's Transportation Initiative for TANF Adults](#)

*Brent Baxter, Washington State Department of Social and Health Services*

[Opportunities for Innovation to Improve Transportation for Persons with Disabilities](#)

*Sarah Salisbury, Public Consulting Group*

- 11:00am–12:15pm  
Monongahela Room
- Participant Recruitment and Tracking Strategies and the Role of Community Involvement in Program Evaluation  
Moderator: *Lauren Deutsch, Administration for Children and Families, HHS*
- [Recruiting Low-Income Families for Studies of Program Participation](#)  
*Eleanor Pratt, Urban Institute*  
*Suma Setty, National Center for Children in Poverty at Columbia University*
- [Strategies to Collect Long-Term Outcomes Data from Low-Income Workers](#)  
*Alysse Henkel, Goodwill Industries International*
- 11:00am–12:15pm  
Allegheny Room
- [Return-on-Investment \(ROI\) Assessment Challenges for Employer-Driven Workforce Development Programs](#)  
Moderator: *Ken Dircks, IBM*
- Sarah Guy, BEACON at Salisbury University*  
*Memo Diriker, BEACON at Salisbury University*  
*Kelly Schulz, Maryland Department of Labor, Licensing and Regulation*
- 11:00am–12:15pm  
Grand Ballroom
- [Recent Findings about the Implementation and Impact of Career Pathways Training Programs](#)  
Moderator: *Hillary Forster, Administration for Children and Families, HHS*
- Eleanor Harvill, Abt Associates*  
*Karen Gardiner, Abt Associates*  
*Radha Roy, Abt Associates*
- 11:00am–12:15pm  
Urban Room
- Roundtable: Bundling Workforce Services and Financial Coaching: Virginia Financial Success Network Lessons  
Moderator: *Karin Martinson, Abt Associates*
- Mary Whalen, Solutions for Progress*  
*Colleen Graber, Public Policy Associates*  
*Jenna Bryant, MDC*  
*Paula Dehetre, Virginia Community College System*

12:15pm–1:45pm  
Grand Ballroom

Keynote Address and Lunch Plenary

*Sponsored by MEF Associates*



What to Expect in Human Services from President  
Trump's Administration

Moderator: *Kate Giammarise, The Pittsburgh Post-Gazette*

*Wade Horn, Transition Official for Secretary Price, Deloitte Consulting*

*Robert Doar, Morgridge Fellow in Poverty Studies, American Enterprise Institute*

*LaDonna Pavetti, Vice President for Family Income Support Policy, Center on Budget  
and Policy Priorities*

*Bradley Hardy, Okun-Model Fellow in Economic Studies, The Brookings Institution*

2:00pm–3:15pm Breakout Session 3

2:00pm–3:15pm Improving SNAP Enrollment and Recertification Processes

Hope Room

Moderator: *Sam Elkin, MEF Associates*

Profiles of Public and Non-Profit SNAP Enrollment Populations

*Gabrielle Spiewak, Metropolitan Council on Jewish Poverty*

[Moving to a Client-Directed Service Approach](#)

*Tyler Rockey, New York City Department of Social Services*

[Understanding Churn in the SNAP Caseload: What Happens at Recertification?](#)

*Dory Thrasher, New York City Human Resources Administration*

2:00pm–3:15pm Helping Children Grapple with Trauma and Mental Health Issues in Child  
Welfare Systems

Allegheny Room

Moderator: *Deb Joffe, Public Consulting Group*

Innovative integration of Trauma Systems Therapy in child welfare: a mixed-  
methods evaluation

*Zakia Reed, Child Trends*

Selected States Efforts to Ensure the Appropriate Use of Psychotropic Medications  
for Children in Foster Care

*Claudine Pauselli, U.S. Government Accountability Office*

2:00pm–3:15pm Goal-Oriented Coaching as a Path to Employment in TANF Programs

Grand Ballroom

Moderator: *Carli Wulff, Administration for Children and Families, HHS*

*Dan Martinez, Southeast Michigan Community Alliance (SEMCA)*

*Michelle Derr, Mathematica Policy Research*

*Mary Lorah-Hammond, GST Michigan Works*

*Bethany Boland, Abt Associates*

*Michelle Belitz, Ramsey County Workforce Solutions*

2:00pm–3:15pm  
Sky Room

Instability across Domains: Effects on Well-being and Implications for Policy and Practice  
Moderator: *Sara Goscha, Public Consulting Group*

[Exploring Family Instability across Domains: Findings by Demographics and Geography](#)  
*Lincoln Groves, University of Wisconsin–Madison, Institute for Research on Poverty*  
*Pamela Winston, Office of the Assistant Secretary for Planning and Evaluation, HHS*

Exploring the Relationship between Welfare Participation in Childhood and Depression in Adulthood  
*Shiyu Wu, Arizona State University, School of Social Work*  
*Mark Fraser, University of North Carolina at Chapel Hill, School of Social Work*

Homeless Children: Risk and Resilience  
*Stacy Deck, Spalding University, School of Social Work*

2:00pm–3:15pm  
Welk Room

[TANF in the USVI: Research as a Catalyst for Improving Program Outcomes](#)  
Moderator: *Gloria Callwood, Caribbean Exploratory Research Center, UVI*

*Deborah Brown, CERC, University of the Virgin Islands*  
*E. Aracelis Francis, University of the Virgin Islands*  
*Janis Valmond, CERC, University of the Virgin Islands*  
*Noreen Michael, CERC, University of the Virgin Islands*

2:00pm–3:15pm  
Monongahela Room

Building Blocks for Reemployment Strategies: Insights from Unemployment Insurance  
Moderator: *Ken Dircks, IBM*

*Alix Gould-Werth, Mathematica Policy Research*  
*Joanne Lee, Mathematica Policy Research*  
*Correne Saunders, Abt Associates*  
*Cristina Cristobal, Abt Associates*

2:00pm–3:15pm  
Urban Room

Roundtable: Developing Partnerships with Workforce Agencies—Focusing on Creative Strategies for Authentic Collaboration  
Moderator: *Jonathan McCay, Mathematica Policy Research*

*Amy Kracker Selzer, IMPAQ International*  
*Carolyn Corea, IMPAQ International*  
*Karen Armstrong, IMPAQ International*

3:15pm–3:30pm

[Break/Snack](#)  
*Sponsored by Insight Policy Research*



3:30pm–4:45pm Breakout Session 4

3:30pm–4:45pm  
Hope Room

Using Data to Model and Predict Human Services Participation and Performance

Moderator: *Stuart Venzke, IBM*

[Modeling family budgets, decision-making, and policy reforms using the Family Resource Simulator](#)

*Seth Hartig, National Center for Children in Poverty at Columbia University*

[New Evidence-based Tools to Improve Performance of Public Assistance Programs: Developments from Collaborative Partnerships between the Census Bureau and State Agencies](#)

*Joshua Mitchell, Mark Leach, Rachel Shattuck, U.S. Census Bureau*

TANF Participation Rates among Eligible Families: Variations across States and Characteristics

*Linda Giannarelli, Urban Institute*

[Using Predictive Analytics to Assess Risk and to Target and Refine Human Services](#)

*Kristin Porter, MDRC*

3:30pm–4:45pm  
Welk Room

On Whose Behalf: Rethinking Distribution of Child Support Collections for Current and Former TANF Recipients

Moderator: *Lauren Antelo, Office of the Assistant Secretary for Planning and Evaluation, HHS*

[Asaph Glosser, MEF Associates](#)

*Katie Griego, Colorado Department of Human Services, Employment and Benefits Division*

[Larry Desbien, Colorado Department of Human Services, Division of Child Support Services](#)

3:30pm–4:45pm  
Grand Ballroom

Meaningfully Using Incentives to Promote Program Engagement and Progress

Moderator: *Sarah Leopold, Colorado Department of Human Services, Division of Employment and Benefits*

*LaDonna Pavetti, Center on Budget and Policy Priorities*

*Megan Smith, The New Haven MOMS Partnership (affiliated with Yale University)*

*Dena Jardine, Larimer County Workforce Center*

3:30pm–4:45pm  
Monongahela Room

Employment Services for Individuals with Disabilities

Moderator: *Bret Barden, MDRC*

*Sara Goscha, Public Consulting Group*

*Cathy Anderson, Public Consulting Group*

*Madeline Wenzel, Jewish Vocational Services of Boston*

3:30pm–4:45pm  
Allegheny Room  
Occupational Training Programs: Evidence of Implementation and Early Impacts  
Moderator: *Karin Martinson, Abt Associates*  
[Julie Williams, Abt Associates](#)  
*Karen Gardiner, Abt Associates*  
[Mike Fishman, MEF Associates](#)

3:30pm–4:45pm  
Sky Room  
Welfare in California: Early Outcomes of a Policy Change to Increase Flexibility  
Moderator: *Joanne Lee, Mathematica Policy Research*  
*Sami Kitmitto, American Institutes for Research*  
*Lynn Karoly, The RAND Corporation*

3:30pm–4:45pm  
Urban Room  
Roundtable: [Barriers and Strategies for Achieving Effective Interagency Family Strengthening Collaboration Initiatives](#)  
Moderator: *Kristen Joyce, Mathematica Policy Research*  
*Bernadette Blackstock, People for People Foundation*  
*Heather Santoro, Holly City Development Corporation*  
*Kim Ayres, Millville Neighborhood Alliance*  
*James Morgante, Rutgers University, the State University of New Jersey*  
*Melissa Helmbrecht, United Advocacy Group*  
*Rich Nichols, United Advocacy Group*

5:00pm–6:15pm  
Grand Ballroom  
Plenary  
Where Might the Federal Commission on Evidence-Based Policymaking Take Evaluation Practice—with What Implications for Welfare Research?  
Moderator: *Stephen H. Bell, Abt Associates*  
*Ron Haskins, Cabot Family Chair in Economic Studies and Co-Director of the Center of Children and Families, The Brookings Institution*  
*Mark Fucello, Director, Division of Economic Independence, Office of Planning, Research, and Evaluation, Administration for Children and Families*  
*Dena Jardine, Associate Director, Larimer County Workforce Center*  
*Johannes Bos, Senior Vice President, American Institutes for Research*

6:30pm–7:30pm  
Urban Room  
Michael Bono Tribute Event  
Attendees may ask a Board member how to support the National Brain Tumor Society



## Tuesday, August 1st

7:30am–1:00pm Registration Open  
Registration, 17<sup>th</sup> Level

7:30am–8:30am Breakfast  
Grand Ballroom

8:00am–9:15am Breakfast Plenary  
Grand Ballroom  
The Future Role of Workforce Development Boards in Reducing Poverty, Creating Opportunities, and Supporting Well-being for America's Families  
Moderator: *Tony Ong, Public Consulting Group*  
[Ron Painter, CEO, National Association of Workforce Boards \(NAWB\)](#)  
*Demetra Nightingale, Institute Fellow, Urban Institute*  
[Andy Hall, Chief Operating Officer, San Diego Workforce Partnership](#)

9:30am–10:45am Breakout Session 5

9:30am–10:45am Assessing Risks and Protective Factors for Child Abuse and Neglect, Child Welfare System Involvement, and Exits to Permanency  
Sky Room  
Moderator: *Rekha Balu, MDRC*

[Risk Assessment Accuracy and Utility in Finding Child Abuse/Neglect Prevention Effects](#)

*Will Johnson, California State University, East Bay*

[Child Welfare Reentry and Multi-System Involvement: Examining Cumulative risk and protective factors](#)

*Terry Shaw and Emily Goering, University of Maryland, School of Social Work*

[Investigating Foster Care Children with Foster Care Parents and Permanency](#)

*Nick Kolupanowich, University of Maryland, Baltimore, School of Social Work*

9:30am–10:45am Racial and Ethnic Disparities in Human Service Delivery  
Welk Room  
Moderator: *Victoria Kabak, Administration for Children and Families, HHS*

[Racial and Ethnic Disparities in TANF: A Conceptual Framework and Literature Review](#)

*Eleanor Pratt and Marla McDaniel, Urban Institute*

[An Evaluation of the MFIP Racial and Ethnic Disparities Program: Promising Strategies for Incorporating Culturally Responsive Practices into Employment Services](#)

*Cheryl Vanacora, Minnesota Department of Human Services*

*Paul Waldhart, Minnesota Department of Human Services*

[Disparate Access: Head Start and CCDBG Data by Race and Ethnicity](#)

*Stephanie Schmit, Center for Law and Social Policy*

- 9:30am–10:45am Allegheny Room Improving Employment Outcomes for Low-Skilled Workers Using Contextualized Learning and Enhanced Services  
Moderator: *Ken Dircks, IBM*
- Dominic Modicamore, ICF*  
*Jeffrey Taylor, ICF*  
*Ama Takyi-Laryea, ICF*  
*Emmanuelle St. Jean, University of the District of Columbia Community College*
- 9:30am–10:45am Hope Room [Social Safety Net Programs and Instability: Service Delivery Approaches for the 21st Century](#)  
Moderator: [Matthew Stagner, Mathematica Policy Research](#)
- [Yumiko Aratani, Columbia University Mailman School of Public Health](#)  
*Robin Phinney, University of Minnesota Future Services Institute*  
*Sook Jin Ong, University of Minnesota Future Services Institute*
- 9:30am–10:45am Grand Ballroom Improving TANF Client Outcomes through Coaching and a Two Generation Approach  
Moderator: *Kerry Desjardins, American Public Human Services Association*
- Dorothy Hall, Utah Department of Workforce Services*  
*Deborah Joffe, Public Consulting Group*  
*Emily Appel-Newby, ICF*
- 9:30am–10:45am Monongahela Room Providing Effective Services to Support Refugee Self-Sufficiency Outcomes  
Moderator: *Demetra Nightingale, Urban Institute*
- Sam Elkin, MEF Associates*  
*Maria Vukovich, The Center for Victims of Torture*  
[Jaime Costigan, International Rescue Committee](#)
- 9:30am–10:45am Urban Room Research Academy: Using Multi-Armed Randomized Trials to Identify Effective Policy Interventions: An Innovative Strategy the Works  
Moderator: *Stephen Bell, Abt Associates*
- [Jacob Klerman, Abt Associates](#)  
*Asaph Glosser, MEF Associates*  
*Anne Fletcher, U.S. Department of Housing and Urban Development*  
[Scott Gibbons, U.S. Department of Labor](#)  
[Stephen Bell, Abt Associates](#)
- 11:00am–12:15pm Breakout Session 6
- 11:00am–12:15pm Grand Ballroom Improving Human Service Delivery by Building a State Workforce Development Policy  
Moderator: *Chloe Anderson, MDRC*
- Kristin Abner, ICF*  
*Bridget Brown, ICF*  
*Dorothy Hall, Utah Department of Workforce Services*

- 11:00am–12:15pm  
Monongahela Room
- Leveraging Technology and Behavioral Insights to Design Innovative Interventions  
Moderator: *Stuart Venzke, IBM*
- Caitlin Anzelone, MDRC*  
*Robert Haas, Chief Strategy Officer, Marion Community College*  
*Rekha Balu, MDRC*
- 11:00am–12:15pm  
Allegheny Room
- State Approaches to Child Care Assistance Policy  
Moderator: *Alix Gould-Werth, Mathematica Policy Research*
- [Connecting Eligible Families to Child Care: Washington's Working Connections Child Care Survey](#)  
*Christina McHugh, Washington State Department of Social and Health Services*
- [Balancing the State's Child Care Subsidy Budget: Combinations of Key State Policy Choices under CCDF](#)  
*Sarah Minton, Urban Institute*
- Examining Policy Implementation to Understand Impacts: Massachusetts' Child Care Voucher Reassessment  
*Kate Giapponi, Brandeis University*
- 11:00am–12:15pm  
Welk Room
- Special Populations Access to the Public Workforce System: Examining Accessibility and Improving Service Delivery  
Moderator: *Karen Gardiner, Abt Associates*
- [Examining the Accessibility of American Job Centers for People with Disabilities](#)  
*Eileen Poe-Yamagata, IMPAQ International*
- [Connecting Transitioning Veterans with Career Services and Opportunities through American Job Centers](#)  
*Yvette Lamb and Jeffrey Taylor, ICF*
- [Lessons on Systems Alignment to Serve Common Clients in Housing and Workforce](#)  
*Nancy McCrohan, Public Policy Associates*
- 11:00am–12:15pm  
Hope Room
- Exploring TANF Administration Decisions: Hardship Exemptions, Employment Outcomes, and Data Exchange  
Moderator: *Gabrielle Newell, Administration for Children and Families, HHS*
- [State Use of Federal TANF Hardship Exemptions: Why is Uptake so Different?](#)  
*Andrea Hetling, Rutgers University–New Brunswick*
- [Measuring Employment Outcomes in TANF](#)  
*Heather Hahn, Urban Institute*
- [Restoring the Entrails of Welfare Reform—Again!](#)  
*Michael Wiseman, George Washington Institute of Public Policy*
- 11:00am–12:15pm  
Sky Room
- [Understanding Older Youth Permanency: Results of a 50-state Foster Care Policy Study](#)  
Moderator: *Jeffrey Poirier, The Annie E. Casey Foundation*
- Anna Johnson, National Center for Youth Law*  
*Richard Speigman, Child and Family Policy Institute of California*  
*JoAnn Heffron Hannah, Allegheny County Department of Human Services*

11:00am–12:15pm Research Academy: Road Testing: Strengthening the Implementation and  
Urban Room Integration of Program Changes

Moderator: *Victoria Kabak, Administration for Children and Families, HHS*

[Jonathan McCay, Mathematica Policy Research](#)

[Dena Jardine, Larimer County Workforce Center](#)

[Larry Timmerman, Ramsey County, MN Office of Research and Evaluation](#)

12:30pm–2:00pm

Lunch Plenary

Grand Ballroom

[Using Research to Tell the Real Human Services Story](#)

Moderator: *Tony Ong, Public Consulting Group*

*Bridget Gavaghan, National Reframing Initiative, National Human Services Assembly*

2:00pm–3:15pm Breakout Session 7

2:00pm–3:15pm

Food Insecurity in the U.S.: Who is Affected, How to Reach Them, and the  
Impacts of Nutrition Assistance

Hope Room

Moderator: *Mary Farrell, MEF Associates*

[To eat or not to eat? An explorative analysis of food security among disconnected women](#)

*Rhucha Samudra, The College at Brokport, State University of New York*

[Using Behavioral Science to Improve the WIC Program in California](#)

*Julie Chambers and Dani Grodsky, ideas42*

[The Effects of SNAP Enrollment on Financial Stability and Food Acquisition Behaviors](#)

*Collin Evenson, Jessica Hughson-Andrade, and Gabriel Spiewak, Metropolitan Council on Jewish Poverty*

2:00pm–3:15pm

Workforce Development for Disadvantaged Workers: Implementation  
and Impact Findings from Four Initiatives

Welk Room

Moderator: *Hilary Forster, Administration for Children and Families, HHS*

[Final Impact Findings from Accelerating Opportunity, an I-BEST Model](#)

*Theresa Anderson, Urban Institute*

[Findings from the First Two Rounds of the Trade Adjustment Assistance Community College and Career Training \(TAACCCT\) Grant Program](#)

*Christin Durham, Urban Institute*

[Gold-standard Evaluation of Entrepreneurial Training Provided within the Public Workforce System](#)

*Mithuna Srinivasan and Sonam Gupta, IMPAQ International*

[Startups–An Economic Development Tool? A Randomized Control Trail Study in Florida](#)

*Neha Nanda, IMPAQ International*

- 2:00pm–3:15pm  
Allegheny Room
- Parental Substance Use and the Child Welfare System: Investigating the Relationship and How States Can Help  
Moderator: *Matthew Stagner, Mathematica Policy Research*
- Foster Care and the Rising Tide of Opioid Misuse  
*Gilbert Crouse, U.S. Department of Health and Human Services*
- [Utilizing the Title IV-E waiver to expand the START program in Kentucky](#)  
*Katie Knutson, Public Consulting Group*  
*Lynn Posze, Kentucky Department of Community Based Services*
- 2:00pm–3:15pm  
Grand Ballroom
- Implementing Goal-Oriented Interventions within TANF Programs  
Moderator: *Karen Gardiner, Abt Associates*
- Ann Person, Mathematica Policy Research*  
*Michelle Derr, Mathematica Policy Research*  
*Dena Jardine, Larimer County Workforce Center*  
*Mary Mehler, Jewish Employment and Vocational Services*
- 2:00pm–3:15pm  
Sky Room
- Lessons Learned from Ramsey County, MN Families Achieving Success Today  
Moderator: *Deb Joffe, Public Consulting Group*
- Bruce Casselton, Ramsey County*  
*Kati Neher, Goodwill–Easter Seals, Minnesota*  
*Larry Timmerman, Ramsey County*
- 2:00pm–3:15pm  
Monongahela Room
- Connecting Noncustodial Parents to Employment: The Value of Child Support Partnerships  
Moderator: *Asaph Glosser, MEF Associates*
- [Larry Desbien, Colorado Division of Child Support Services](#)  
*Lauren Antelo, Office of the Assistant Secretary for Planning and Evaluation, HHS*  
*Bret Barden, MDRC*  
*Asaph Glosser, MEF Associates*  
*Jennifer Noyes, Institute for Research on Poverty, University of Wisconsin–Madison*
- 2:00pm–3:15pm  
Urban Room
- Research Academy: Implementation Research in Randomized Controlled Trials  
Moderator: *Mike Fishman, MEF Associates*
- Carolyn Hill, MDRC*  
*Rekha Balu, MDRC*

3:15pm–3:30pm [Break/Snack](#)  
*Sponsored by ICF International/  
Self-Sufficiency Research Clearinghouse*



3:30pm–5:00pm Breakout Session 8

3:30pm–5:00pm Speed Sessions

Grand Ballroom

Moderator: *Tony Ong, Public Consulting Group*

- State Implementation of the Family Violence Option Twenty Years Later  
*Andrea Hetling, Rutgers University–New Brunswick*
- Bonding time: Low-income Parents' Experiences with New Jersey's Family Leave Insurance Program  
*Suma Setty, National Center for Children in Poverty, Columbia University Mailman School of Public Health*
- Using Administrative Data to Calculate a Pregnancy Rate for Youth in Care  
*Nick Kolupanowich and Terry Shaw, University of Maryland, School of Social Work*
- Closing the Digital Divide: Effects of Increased Internet Access on Educational Opportunities for Low-Income Children  
*Brittany McGill, Insight Policy Research*
- Housing First: Perceptions of Men Experiencing Homelessness in Their Own Words  
*Stacy Deck, Spalding University, School of Social Work*
- State Immigrant-Related Policy Choices and the Material Hardship of Children of Immigrants  
*Heather Koball, National Center for Children in Poverty, Columbia University*
- Trajectory of Child Tax Credit from an Incrementalism Perspective  
*Euijin Jung, University of Kansas*
- Potential Benefits of the Role of Evaluation in the Pay for Success Model  
*Meg Massey and Rayanne Hawkins, Urban Institute*
- Maximizing Impact Through WIOA Pay for Performance  
*Mary Beech, Third Sector Capital Partners, Inc.*
- Leveraging Research Clearinghouses for Program Improvement  
*Courtney Barthle, Jeanette Hercik, and Kristin Abner, Self-Sufficiency Research Clearinghouse (SSRC)*
- Predictive Modelling: What is it and How Can it Help Me?  
*Kristin Porter and Richard Hendra, MDRC*
- Harnessing the Power of Asset Development in Temporary Assistance for Needy Family with Unspent Block Grant Funds  
*Diane Pagen, NYC Department of Education*
- How Economic Security Programs Reduce Poverty, Help Low-Income Children Succeed  
*Tazra Mitchell, Center on Budget and Policy Priorities*

3:30pm–4:45pm

Urban Room

Research Academy: Data-driven Decision Making: What Can Administrative Data Tell Us and What Can We Do With It?

Moderator: *Matthew Stagner, Mathematica Policy Research*

*Yumiko Aratani, Columbia University Mailman School of Public Health*

*Michelle Derr, Mathematica Policy Research*

*Anthea Seymour, District of Columbia*

6:00pm–10:00pm  
1212 Smallman St.

Tuesday Evening Networking Reception at the Heinz History Center  
*See details on page 13*

## Wednesday, August 2nd

7:30am–10:30am Registration Open  
Registration, 17<sup>th</sup> Level

8:00am–9:00am Breakfast  
Grand Ballroom

8:30am–10:00am Breakfast Plenary  
Grand Ballroom  
Researchers and Practitioners: Reflections from Successful Partnerships  
Moderator: *Robin Ghertner, Office of the Assistant Secretary for Planning and Evaluation, HHS*  
  
*Jennifer Noyes, University of Wisconsin–Madison, Institute for Research on Poverty*  
*Emily Wiegand, Chapin Hall at the University of Chicago*  
*Letitia Logan Passarella, University of Maryland School of Social Work, Family Welfare Research and Training Group*

10:00am–10:30am Break for Hotel Checkout

10:30am–11:45am Breakout Session 9

10:30am–11:45am Supporting Work for Income Assistance Recipients in California:  
Monongahela Room Subsidized Employment and Work Readiness Strategies  
Moderator: *Amelia Popham, Administration for Children and Families, HHS*

[Promoting Self-Sufficiency through Subsidized Employment: The Evidence from San Francisco](#)

*Yunsian Tai, San Francisco Human Services Agency*

[Testing Three Subsidized Employment Approaches for TANF Recipients in California: Implementation and Impact Findings](#)

*Chloe Anderson, MDRC*

10:30am–11:45am Using Housing as a Platform for Services—Building on Resident Input and Engagement  
Sky Room

Moderator: *Elsa Falkenburger, Urban Institute*

*Somala Diby, Urban Institute*

*Micaela Lipman, Urban Institute*

*Leiha Edmonds, Urban Institute*

- 10:30am–11:45am    The Role of Asset-building and Financial Coaching in Promoting Economic Self-sufficiency  
Urban Room  
Moderator: *Tiffany McCormack, Administration for Children and Families, HHS*
- [Integrating Financial Counseling into TANF Employment Services](#)  
*Irene Dominguez, New York City Department of Social Services*
- [Promoting Homeownership among Low-Income Households: A Test of Savings and Assets Accumulation Theories](#)  
*Rigaud Joseph, Florida International University*
- [Trauma-informed Financial Empowerment Program Improves Wealth and Health for Families in Temporary Assistance for Needy Families \(TANF\)](#)  
*Falguni Patel, Drexel University*
- 10:30am–11:45am    Risky Business: Health and Safety Monitoring in Child Care and Child Welfare Programs  
Allegheny Room  
Moderator: *Sarah Minton, Urban Institute*
- Jen MacBlane, Public Consulting Group*  
*Tina Chen–Xu, Public Consulting Group*
- 10:30am–11:45am    Learning from Leavers – Colorado's New Survey of Former TANF Participants  
Welk Room  
Moderator: *Bret Barden, MDRC*
- Rebecca Eaton, ICF*  
*Shelley Osborn, ICF*  
*Sarah Leopold, Colorado Department of Human Services*  
*Candace Cadena, Colorado Department of Human Services*
- 10:30am–11:45am    [Bridging the Gaps between Child Care, Postsecondary Education, Workforce Development and TANF](#)  
Grand Ballroom  
Moderator: *Deb Joffe, Public Consulting Group*
- Gina Adams, Urban Institute*  
*Heather Hahn, Urban Institute*  
*Shayne Spaulding, Urban Institute*

12:00pm–12:30pm    [Awards and Closing](#)  
Grand Ballroom

1:00pm–2:00pm    Board Lunch  
Franklin & Greene Room

3:00pm–9:00pm    Board Meeting  
Franklin & Greene Room

*Have a safe trip home!*

# 56 NAWRS WORKSHOPS

*Year, President, Home State, Site*

1956 Sam Carter, LA, Chicago  
1958 Sam Carter, LA, Chicago  
1960 Sam Carter, LA, Denver  
1962 Gidson A. Hample, ND, Washington D.C.  
1964 Editha M. Ponder, Washington D.C.  
1966 Edson K. Labrack, ME, Washington D.C.  
1967 W.L. Parker, CA, San Francisco  
1968 Elmoine Kirkham, UT, Washington D.C.  
1969 George Richards, CA, New Orleans  
1970 Raymond Freeman, CO, Washington D.C.  
1971 Robert R. Cline, WV, Las Vegas  
1972 Alan Leggett, TX, Washington D.C.  
1973 Wayne Epperson, IL, Denver  
1974 Edward C. Pirie, VT, Boston  
1975 Ira Gunn, NV, San Francisco  
1976 George Richards, CA, New Orleans  
1977 Wallace P. Earle, AZ, Phoenix  
1978 Charles N. Wagner, GA, Savannah  
1979 Richard Wheelock, UT, Salt Lake City  
1980 Joseph Gale, WI, Madison  
1981 Gary McDonald, TN, Nashville  
1982 Tom Suehs, TX, San Antonio  
1983 Alma Cox, MS, Jackson  
1984 Patricia Day, CT, Hartford  
1985 Jerry Bahr, NE, Lincoln  
1986 Susan P. Polyson, VA, Richmond  
1987 L. Marjorie Barker, KY, Louisville  
1988 J. Barry Schaub, MD, Baltimore  
1989 Dave Thorsen, MT, Kalispell  
1990 Monica Zazworsky, WA, Bellevue  
1991 Samba Sanyang, SC, Charleston  
1992 Florence C. Oditia, OH, Columbus  
1993 Aldona Vaitkus, AZ, Scottsdale  
1994 Jane A. Goynes (Harrison), TX, Austin  
1995 Bruce Twine/Joe Golden, Jackson Hole  
1996 Werner Schink, CA, San Francisco  
1997 Sandra L. Brown, GA, Atlanta  
1998 Peggie Powers, IL, Chicago  
1999 Diane Redmond, OH, Cleveland  
2000 Aldona Viatkus, AZ, Scottsdale  
2001 Richard Larson, MD, Baltimore  
2002 Jeffrey Repichowski, NM, Albuquerque  
2003 Leslie Raderman, CA, San Diego  
2004 Kenneth Kickham, OK, Oklahoma City  
2005 Philip Klein, WI, Madison  
2006 Coleen Collins, WY, Jackson Hole  
2007 Richard Brennan, WV, Charleston  
2008 Kerry Mullins, TN, Nashville  
2009 George Falco & David Dlugolecki, NY, Albany  
2010 Michael Bono, CA, Los Angeles  
2011 Mary Roberto, CO, Vail  
2012 Vince Kilduff, MD, Baltimore  
2013 Vince Kilduff, MD, Chicago  
2014 Michael Bono, CA, Providence  
2015 Michael Bono, CA, Atlanta  
2017 Kinsey Dinan, NYC, Pittsburgh

**NAW|RS**