Dear Friends and Colleagues,

On behalf of the National Association for Welfare Research and Statistics (NAWRS) Board of Directors, it is my pleasure to welcome you to the 56th Annual Workshop, “Moving Forward to Reduce Poverty, Increase Opportunity, and Improve Human Service Delivery.” During the next few days, you’ll have an opportunity to learn from cutting-edge research and network with colleagues from around the country. Through plenaries, breakout sessions, the President’s Reception, and the Tuesday Evening Event, this conference offers a unique opportunity to build knowledge and connections that will enhance your effectiveness as a researcher, evaluator, and analyst. I know that my work in the NYC Department of Social Services has benefited tremendously from my involvement with NAWRS.

I attended my first NAWRS Workshop in 2010, when Michael Bono hosted the conference in Los Angeles. Michael returned again to the role of President for the Workshops of 2014 and 2015, and he encouraged and mentored me as I transitioned into the role in late 2015. In 2016, the NAWRS community suffered a great loss. Michael was diagnosed with cancer and passed away several months later. Michael loved NAWRS and went above and beyond in his contributions to our organization. On Monday night, all are welcome to join us for the Michael Bono Tribute Event, where we’ll share memories of Michael and drink a toast in his honor.

The NAWRS Workshops have been engaging government policymakers and researchers since the late 1950s. I haven’t missed a conference since the first one I attended—for the first-time attendees this year, I hope that you’ll become regulars as well! We have a truly excellent program this year, developed under the leadership of Program Chairs Tony Ong (Public Consulting Group) and Kristen Joyce (Mathematica Policy Research), together with their impressive team: Bret Barden, MDRC; Stephen Bell, Abt Associates; Kerry Desjardins, APHSA; Mary Farrell, MEF Associates; Mike Fishman, MEF Associates; Hilary Forster, Administration for Children and Families; Heather Hahn, Urban Institute; Kate Probert, Ramsey County, Minnesota; Angela Rachidi, American Enterprise Institute; Emily Schmitt, Administration for Children and Families; Carole Triem, State of Alaska; and Mary Beth Vogel-Ferguson, Social Research Institute. And we are in a beautiful and historic Pittsburgh hotel, thanks to the incredible work of Vice President Theresa Anderson and the Conference Organization Committee.

Finally, I want to thank you for being here! I’m looking forward to spending the next few days together. Please don’t hesitate to ask me or other Board members for assistance if there’s anything you need.

Sincerely,

Kinsey Dinan
NAWRS President
The National Association of Welfare Research and Statistics (NAWRS) is a 501(c)(3) non-profit association whose purpose is to promote the exchange of ideas on how research and statistical analysis can contribute to the development and administration of effective human services programs.

The membership of NAWRS includes representatives from federal, state, local government, universities and research organizations. NAWRS represents the full spectrum of human services programs. NAWRS membership is open to all persons interested in public human services programs.

## Officers

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<tr>
<td>President</td>
<td>Kinsey Dinan, New York City</td>
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<td>Vice President</td>
<td>Theresa Anderson, Urban Institute</td>
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<td>Treasurer</td>
<td>Nancy Aguirre, Riverside County, California</td>
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<td>Secretary</td>
<td>Robin Register, North Carolina</td>
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<td>Federal Liaison</td>
<td>Emily Schmitt, Administration for Children and Families</td>
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## Directors

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<tr>
<td>At Large</td>
<td>Robert Ek, U.S. Department of Agriculture, Food and Nutrition Service</td>
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<td>Ex Officio</td>
<td>George Falco, New York</td>
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<td>Mary Farrell, MEF Associates</td>
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<td>At Large</td>
<td>Kevin Henson, West Virginia</td>
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<td>Chair, 2017 Program Committee</td>
<td>Kristen Joyce, Mathematica Policy Research</td>
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<td>At Large</td>
<td>Sarah Leopold, Colorado</td>
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<td>Ex Officio Chair, Marketing &amp; Volunteer Committee</td>
<td>Karin Martinson, Abt Associates</td>
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<td>At Large Chair, 2017 Program Committee</td>
<td>Tony Ong, Public Consulting Group</td>
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<td>At Large</td>
<td>Kate Probert, Ramsey County, Minnesota</td>
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<td>Chair, Strategic Planning Committee</td>
<td>Angela Rachidi, American Enterprise Institute</td>
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<td>At Large Chair, Finance &amp; Budget Committee</td>
<td>Barbara Startz, Oklahoma</td>
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<td>At Large Technology Lead</td>
<td>LaTamera Woodley, Tennessee</td>
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## Webmaster

Patty Montoya
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MDRC offers comprehensive research-based services and technical assistance to government and nonprofit agencies so they can validate and continuously improve their programs. We measure the difference your program is making by asking who it serves and how it helps — and how it can do even better. With more than 40 years of experience and fully one-third of our expert team made up of former administrators, teachers, and front-line human service workers, we know programs and the systems in which they operate.

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VALUES
We believe in the power of evidence to improve lives and strengthen communities. Public policies work best when they are rooted in facts, and our research sparks solutions in programs and practice. Our analyses and recommendations help expand opportunities for all people, reduce hardship among the most vulnerable, and strengthen the effectiveness of the public sector.
THE OMNI WILLIAM PENN HOTEL

Workshop sessions will take place on the 17th Level and the Mezzanine Level

Meals and plenaries will convene in the Grand Ballroom on the 17th Level

Visit Our Sponsor Booths on the 17th Level

The Sunday Evening President’s Reception will be on the William Penn Level

⚠️ In case of an emergency dial 911 and notify the hotel front desk staff
# Program Highlights

<table>
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<tr>
<th>Date</th>
<th>Event Details</th>
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<tr>
<td><strong>Sunday, July 30</strong></td>
<td><strong>President's Reception</strong> 5:00pm–7:00pm Speakeasy</td>
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<tr>
<td><strong>Monday, July 31</strong></td>
<td><strong>Welcome</strong> 8:00am–8:15am Grand Ballroom</td>
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<td></td>
<td><strong>Breakfast Plenary</strong> 8:15am–9:15am Grand Ballroom</td>
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<td></td>
<td>Improving Human Service Delivery Using Integrated Data: The Allegheny County Example</td>
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<td></td>
<td><strong>Keynote Address and Lunch Plenary</strong> 12:15pm–1:45pm Grand Ballroom</td>
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<td>What to Expect in Human Services from President Trump's Administration</td>
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<td><strong>Plenary</strong> 5:00pm–6:15pm Grand Ballroom</td>
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<td>Where Might the Federal Commission on Evidence-Based Policymaking Take Evaluation Practice—and What Implications for Welfare Research?</td>
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<td><strong>Michael Bono Tribute Event</strong> 6:30pm–7:30pm Urban Room</td>
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<tr>
<td><strong>Tuesday, August 1</strong></td>
<td><strong>Breakfast Plenary</strong> 8:00am–9:15am Grand Ballroom</td>
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<td>The Future Role of Workforce Development Boards in Reducing Poverty, Creating Opportunities, and Supporting Well-being for America's Families</td>
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<td></td>
<td><strong>Lunch Plenary</strong> 12:30pm–2:00pm Grand Ballroom</td>
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<td>Using Research to Tell the Real Human Story</td>
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<td><strong>Speed Sessions</strong> 3:30pm–5:00pm Grand Ballroom</td>
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<td><strong>Special Tuesday Evening Event</strong> 6:00pm–10:00pm 1212 Smallman Street</td>
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<td>Senator John Heinz History Center (Limited attendance–RSVP required)</td>
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<tr>
<td><strong>Wednesday, August 2</strong></td>
<td><strong>Breakfast Plenary</strong> 8:30am–10:00am Grand Ballroom</td>
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<td>Researchers and Practitioners: Reflections from Successful Partnerships</td>
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<td><strong>Awards and Closing</strong> 12:00pm–12:30pm Grand Ballroom</td>
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The Heinz History Center is located half a mile from the hotel.

Walking directions:

- Northeast on Grant St. toward Sixth Ave. 0.3 miles
- Continue onto Liberty Ave. 0.1 mile
- Turn left onto 12th St. 0.1 mile
- Turn right onto Smallman St.

Destination will be on the right

For car service, see a volunteer in the lobby.

Please plan to arrive no later than 6:15pm

Event is limited to the first 100 guests who RSVP.
PROGRAM AGENDA

Sunday, July 30th

12:30pm–1:15pm    Board Lunch
Allegheny Room

2:00pm–4:00pm    Board Meeting
Allegheny Room

4:30pm–6:30pm    Registration Open
Registration, 17th Level

5:00pm–7:00pm    President’s Reception
Speakeasy, William Penn Level

*This is not some bar retrofitted to look like a speakeasy. The Speakeasy, located in the basement of the 100-year-old William Penn Omni Hotel, was actively used during Prohibition and is fitted with a secret back exit for any unexpected raids. Its sumptuous interior is a great place to get to know researchers, program administrators, and policymakers over a highball glass during the President’s Reception.*
Monday, July 31st

7:30am–1:00pm Registration Open
Registration, 17th Level

7:30am–8:30am Breakfast
Grand Ballroom

8:00am–8:15am Welcome
Grand Ballroom
Kinsey Dinan, New York City Department of Social Services
NAWRS President

8:15am–9:15am Breakfast Plenary
Grand Ballroom
Improving Human Service Delivery Using Integrated Data: The Allegheny County Example
Moderator: Matthew Stagner, Mathematica Policy Research
Erin Dalton, Deputy Director, Office of Data Analysis, Research and Evaluation, Allegheny County Department of Human Services
Eric Hulsey, Manager of Behavioral Health Analytics, Office of Data Analysis, Research and Evaluation, Allegheny County Department of Human Services
Brian Bell, Manager of Aging Analytics and County Compliance Officer, Office of Data Analysis, Research and Evaluation, Allegheny County Department of Human Services

9:30am–10:45am Breakout Session 1

9:30am–10:45am Reengaging Disconnected Youth: Implementation and Impact Findings from Three Interventions
Monongahela Room
Moderator: Carli Wulff, Administration for Children and Families, HHS
Implementation Findings from Opportunity Works: A Back on Track Intervention to Help Opportunity Youth Achieve Postsecondary Success
Theresa Anderson, Urban Institute
Reengaging New York City’s Disconnected Youth through Work
Melanie Skemer, MDRC
Serving Disconnected Young Adults: Impact Evaluation of the @LIKE Program
Mithuna Srinivasan and Sonam Gupta, IMPAQ International

9:30am–10:45am State Agencies and Nonprofits Piloting Mobility Mentoring® Informed Approaches for Statewide Impact
Sky Room
Moderator: Deb Joffe, Public Consulting Group
Jennifer Lowe, Economic Mobility Pathways (EMPath)
Karin Ganz, Washington State Department of Early Learning
Susan Kavanaugh, Washington State Department of Social and Health Services
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<th>Time</th>
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<td>Predictive Analytics in Child Welfare</td>
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<td>Christopher Teixeira, CMS Alliance to Modernize Healthcare</td>
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<td>Using Big Data to Predict Infant Mortality in Allegheny County, Pennsylvania</td>
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<td>Fuchiang (Rich) Tsui, University of Pittsburgh</td>
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<td>9:30am–10:45am</td>
<td>TANF Receipt: Effects of Adversity and Resiliency-Promoting Factors</td>
<td>Grand Ballroom</td>
<td>Mary Farrell, MEF Associates</td>
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<td>Neighborhood Violence and TANF Receipt</td>
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<td>Rachel Kirzner, Stockton University</td>
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<td>When do traumatized children become despised welfare recipients? Exploring the links, breaking the cycle!</td>
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<td>Mary Beth Vogel Ferguson, Social Research Institute</td>
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<td>Policy Analysis: Promotion of Resilience through TANF Policy</td>
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<td>Ashley Prowell, The University of Alabama—Tuscaloosa</td>
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<td>9:30am–10:45am</td>
<td>The Impact of Early Childhood Experiences and Interventions on Education Outcomes</td>
<td>Welk Room</td>
<td>Lauren Deutsch, Administration for Children and Families, HHS</td>
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<td>Is Subsidized Childcare Associated with Lower Grade Retention Risk for Low-Income Children?</td>
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<td>Rachel Shattuck, U.S. Census Bureau</td>
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<td>TANF: Breaking the cycle of poverty–focus on children and their parents</td>
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<td>Andrew Hysell, Kansas Reading Roadmap</td>
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<td>The Impact of Child Welfare Involvement on Kindergarten Readiness</td>
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<td>Terry Shaw, University of Maryland, School of Social Work</td>
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<td>9:30am–10:45am</td>
<td>Innovations in Social Service Delivery: New Methods Using Technology and Data-Driven Approaches</td>
<td>Urban Room</td>
<td>Stuart Venzke, IBM</td>
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<td>Improving the Efficiency of Benefit Delivery: Outcomes from Six States</td>
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<td>Michael Katz, Urban Institute</td>
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<td>National Accuracy Clearinghouse Evaluation</td>
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<td>Paul Lefkowitz, Public Consulting Group</td>
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<td>Rick Grape, LexisNexis Risk Solutions</td>
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<td>9:30am–10:45am</td>
<td>Research on Family Homelessness: Findings from the Family Options Study</td>
<td>Hope Room</td>
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<td>11:00am–12:15pm</td>
<td>Food Insecurity and Impact of SNAP Benefit Receipt for Older Adults</td>
<td>Hope Room</td>
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<td>Strengthening Families through Healthy Relationships and Fatherhood Education</td>
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<td>Understanding the Importance of Transportation in Human Services Programs</td>
<td>Welk Room</td>
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| 11:00am–12:15pm | **Monongahela Room**                                                                           | *Participant Recruitment and Tracking Strategies and the Role of Community Involvement in Program Evaluation*  
**Moderator:** Lauren Deutsch, Administration for Children and Families, HHS  
*Recruiting Low-Income Families for Studies of Program Participation*  
Eleanor Pratt, Urban Institute  
*Suma Setty, National Center for Children in Poverty at Columbia University*  
*Strategies to Collect Long-Term Outcomes Data from Low-Income Workers*  
**Alysse Henkel, Goodwill Industries International** |
| 11:00am–12:15pm | **Allegheny Room**                                                                             | *Return-on-Investment (ROI) Assessment Challenges for Employer-Driven Workforce Development Programs*  
**Moderator:** Ken Dircks, IBM  
Sarah Guy, BEACON at Salisbury University  
**Memo Diriker, BEACON at Salisbury University**  
**Kelly Schulz, Maryland Department of Labor, Licensing and Regulation** |
| 11:00am–12:15pm | **Grand Ballroom**                                                                            | *Recent Findings about the Implementation and Impact of Career Pathways Training Programs*  
**Moderator:** Hillary Forster, Administration for Children and Families, HHS  
**Eleanor Harvill, Abt Associates**  
**Karen Gardiner, Abt Associates**  
**Radha Roy, Abt Associates** |
| 11:00am–12:15pm | **Urban Room**                                                                                 | *Roundtable: Bundling Workforce Services and Financial Coaching: Virginia Financial Success Network Lessons*  
**Moderator:** Karin Martinson, Abt Associates  
**Mary Whalen, Solutions for Progress**  
**Colleen Graber, Public Policy Associates**  
**Jenna Bryant, MDC**  
**Paula Dehetre, Virginia Community College System** |
12:15pm–1:45pm  Keynote Address and Lunch Plenary  
**Sponsored by MEF Associates**

What to Expect in Human Services from President Trump’s Administration  
Moderator: Kate Giarrmarise, The Pittsburgh Post-Gazette  
Wade Horn, Transition Official for Secretary Price, Deloitte Consulting  
Robert Doar, Morgridge Fellow in Poverty Studies, American Enterprise Institute  
LaDonna Pavetti, Vice President for Family Income Support Policy, Center on Budget and Policy Priorities  
Bradley Hardy, Okun-Model Fellow in Economic Studies, The Brookings Institution

2:00pm–3:15pm  Breakout Session 3

**2:00pm–3:15pm**  Improving SNAP Enrollment and Recertification Processes  
**Moderator:** Sam Elkin, MEF Associates  
Profiles of Public and Non-Profit SNAP Enrollment Populations  
*Gabrielle Spiewak, Metropolitan Council on Jewish Poverty*  
**Moving to a Client-Directed Service Approach**  
*Tyler Rockey, New York City Department of Social Services*  
**Understanding Churn in the SNAP Caseload: What Happens at Recertification?**  
*Dory Thrasher, New York City Human Resources Administration*

**2:00pm–3:15pm**  Helping Children Grapple with Trauma and Mental Health Issues in Child Welfare Systems  
**Moderator:** Deb Joffe, Public Consulting Group  
Innovative integration of Trauma Systems Therapy in child welfare: a mixed-methods evaluation  
*Zakia Reed, Child Trends*  
Selected States Efforts to Ensure the Appropriate Use of Psychotropic Medications for Children in Foster Care  
*Claudine Pauselli, U.S. Government Accountability Office*

**2:00pm–3:15pm**  Goal-Oriented Coaching as a Path to Employment in TANF Programs  
**Moderator:** Carli Wulff, Administration for Children and Families, HHS  
Dan Martinez, Southeast Michigan Community Alliance (SEMCA)  
Michelle Derr, Mathematica Policy Research  
Mary Lorah-Hammond, GST Michigan Works  
Bethany Boland, Abt Associates  
Michelle Belitz, Ramsey County Workforce Solutions
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<td>2:00pm–3:15pm</td>
<td>Instability across Domains: Effects on Well-being and Implications for</td>
<td>Sky Room</td>
<td>Sara Goscha, Public Consulting Group</td>
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<td>Policy and Practice</td>
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<td>Exploring Family Instability across Domains: Findings by Demographics</td>
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<td>Lincoln Groves, University of Wisconsin–Madison, Institute for Research on</td>
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<td>Poverty</td>
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<td>Exploring the Relationship between Welfare Participation in Childhood</td>
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<td>Shiyou Wu, Arizona State University, School of Social Work</td>
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<td>and Depression in Adulthood</td>
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<td>Mark Fraser, University of North Carolina at Chapel Hill, School of Social</td>
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<td>Homeless Children: Risk and Resilience</td>
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<td>2:00pm–3:15pm</td>
<td>TANF in the USVI: Research as a Catalyst for Improving Program Outcomes</td>
<td>Welk Room</td>
<td>Gloria Callwood, Caribbean Exploratory Research Center, UVI</td>
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<td>Deborah Brown, CERC, University of the Virgin Islands</td>
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<td>E. Aracelis Francis, University of the Virgin Islands</td>
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<td>Janis Valmond, CERC, University of the Virgin Islands</td>
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<td>Noreen Michael, CERC, University of the Virgin Islands</td>
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<td>2:00pm–3:15pm</td>
<td>Building Blocks for Reemployment Strategies: Insights from Unemployment</td>
<td>Monongahela</td>
<td>Ken Dircks, IBM</td>
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<td>Insurance</td>
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<td>Alix Gould-Werth, Mathematica Policy Research</td>
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<td>Joanne Lee, Mathematica Policy Research</td>
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<td>Cristina Cristobal, Abt Associates</td>
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<td>2:00pm–3:15pm</td>
<td>Roundtable: Developing Partnerships with Workforce Agencies–Focusing</td>
<td>Urban Room</td>
<td>Jonathan McCoy, Mathematica Policy Research</td>
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<td>on Creative Strategies for Authentic Collaboration</td>
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<td>Amy Kracker Selzer, IMPAQ International</td>
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<td>Carolyn Corea, IMPAQ International</td>
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<td>Karen Armstrong, IMPAQ International</td>
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<td>3:15pm–3:30pm</td>
<td>Break/Snack</td>
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<td>Insight Policy Research</td>
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</table>
3:30pm–4:45pm Breakout Session 4

3:30pm–4:45pm Hope Room

Using Data to Model and Predict Human Services Participation and Performance
Moderator: Stuart Venzke, IBM

Modeling family budgets, decision-making, and policy reforms using the Family Resource Simulator
Seth Hartig, National Center for Children in Poverty at Columbia University

New Evidence-based Tools to Improve Performance of Public Assistance Programs: Developments from Collaborative Partnerships between the Census Bureau and State Agencies
Joshua Mitchell, Mark Leach, Rachel Shattuck, U.S. Census Bureau

TANF Participation Rates among Eligible Families: Variations across States and Characteristics
Linda Giannarelli, Urban Institute

Using Predictive Analytics to Assess Risk and to Target and Refine Human Services
Kristin Porter, MDRC

3:30pm–4:45pm Welk Room

On Whose Behalf: Rethinking Distribution of Child Support Collections for Current and Former TANF Recipients
Moderator: Lauren Antelo, Office of the Assistant Secretary for Planning and Evaluation, HHS

Asaph Glosser, MEF Associates
Katie Grego, Colorado Department of Human Services, Employment and Benefits Division
Larry Desbien, Colorado Department of Human Services, Division of Child Support Services

3:30pm–4:45pm Grand Ballroom

Meaningfully Using Incentives to Promote Program Engagement and Progress
Moderator: Sarah Leopold, Colorado Department of Human Services, Division of Employment and Benefits

LaDonna Pavetti, Center on Budget and Policy Priorities
Megan Smith, The New Haven MOMS Partnership (affiliated with Yale University)
Dena Jardine, Larimer County Workforce Center

3:30pm–4:45pm Monongahela Room

Employment Services for Individuals with Disabilities
Moderator: Bret Barden, MDRC

Sara Goscha, Public Consulting Group
Cathy Anderson, Public Consulting Group
Madeline Wenzel, Jewish Vocational Services of Boston
3:30pm–4:45pm  Occupational Training Programs: Evidence of Implementation and Early Impacts
Allegheny Room
Moderator: Karin Martinson, Abt Associates

Julie Williams, Abt Associates
Karen Gardiner, Abt Associates
Mike Fishman, MEF Associates

3:30pm–4:45pm  Welfare in California: Early Outcomes of a Policy Change to Increase Flexibility
Sky Room
Moderator: Joanne Lee, Mathematica Policy Research

Sami Kitmitto, American Institutes for Research
Lynn Karoly, The RAND Corporation

3:30pm–4:45pm  Roundtable: Barriers and Strategies for Achieving Effective Interagency Family Strengthening Collaboration Initiatives
Urban Room
Moderator: Kristen Joyce, Mathematica Policy Research

Bernadette Blackstock, People for People Foundation
Heather Santoro, Holly City Development Corporation
Kim Ayres, Millville Neighborhood Alliance
James Morgante, Rutgers University, the State University of New Jersey
Melissa Helmbrecht, United Advocacy Group
Rich Nichols, United Advocacy Group

5:00pm–6:15pm  Plenary
Grand Ballroom
Where Might the Federal Commission on Evidence-Based Policymaking Take Evaluation Practice—with What Implications for Welfare Research?
Moderator: Stephen H. Bell, Abt Associates

Ron Haskins, Cabot Family Chair in Economic Studies and Co-Director of the Center of Children and Families, The Brookings Institution
Mark Fucello, Director, Division of Economic Independence, Office of Planning, Research, and Evaluation, Administration for Children and Families
Dena Jardine, Associate Director, Larimer County Workforce Center
Johannes Bos, Senior Vice President, American Institutes for Research

6:30pm–7:30pm  Michael Bono Tribute Event
Urban Room
Attendees may ask a Board member how to support the National Brain Tumor Society
Tuesday, August 1st

7:30am–1:00pm  Registration Open
Registration, 17th Level

7:30am–8:30am  Breakfast
Grand Ballroom

8:00am–9:15am  Breakfast Plenary
The Future Role of Workforce Development Boards in Reducing Poverty, Creating Opportunities, and Supporting Well-being for America’s Families
Moderator: Tony Ong, Public Consulting Group
Ron Painter, CEO, National Association of Workforce Boards (NAWB)
Demetra Nightingale, Institute Fellow, Urban Institute
Andy Hall, Chief Operating Officer, San Diego Workforce Partnership

9:30am–10:45am  Breakout Session 5

9:30am–10:45am  Assessing Risks and Protective Factors for Child Abuse and Neglect, Child Welfare System Involvement, and Exits to Permanency
Moderator: Rekha Balu, MDRC
Risk Assessment Accuracy and Utility in Finding Child Abuse/Neglect Prevention Effects
Will Johnson, California State University, East Bay
Child Welfare Reentry and Multi-System Involvement: Examining Cumulative risk and protective factors
Terry Shaw and Emily Goering, University of Maryland, School of Social Work
Investigating Foster Care Children with Foster Care Parents and Permanency
Nick Kolupanowich, University of Maryland, Baltimore, School of Social Work

9:30am–10:45am  Racial and Ethnic Disparities in Human Service Delivery
Moderator: Victoria Kabak, Administration for Children and Families, HHS
Racial and Ethnic Disparities in TANF: A Conceptual Framework and Literature Review
Eleanor Pratt and Marla McDaniel, Urban Institute
Cheryl Vanacora, Minnesota Department of Human Services
Paul Waldhart, Minnesota Department of Human Services
Disparate Access: Head Start and CCDBG Data by Race and Ethnicity
Stephanie Schmit, Center for Law and Social Policy
9:30am–10:45am Improving Employment Outcomes for Low-Skilled Workers Using Contextualized Learning and Enhanced Services
Allegheny Room
Moderator: Ken Dircks, IBM
Dominic Modicamore, ICF
Jeffrey Taylor, ICF
Ama Takyi-Laryea, ICF
Emmanuelle St. Jean, University of the District of Columbia Community College

9:30am–10:45am Social Safety Net Programs and Instability: Service Delivery Approaches for the 21st Century
Hope Room
Moderator: Matthew Stagner, Mathematica Policy Research
Yumiko Aratani, Columbia University Mailman School of Public Health
Robin Phinney, University of Minnesota Future Services Institute
Sook Jin Ong, University of Minnesota Future Services Institute

9:30am–10:45am Improving TANF Client Outcomes through Coaching and a Two Generation Approach
Grand Ballroom
Moderator: Kerry Desjardins, American Public Human Services Association
Dorothy Hall, Utah Department of Workforce Services
Deborah Joffe, Public Consulting Group
Emily Appel-Newby, ICF

9:30am–10:45am Providing Effective Services to Support Refugee Self-Sufficiency Outcomes
Monongahela Room
Moderator: Demetra Nightingale, Urban Institute
Sam Elkin, MEF Associates
Maria Vukovich, The Center for Victims of Torture
Jaime Costigan, International Rescue Committee

9:30am–10:45am Research Academy: Using Multi-Armed Randomized Trials to Identify Effective Policy Interventions: An Innovative Strategy the Works
Urban Room
Moderator: Stephen Bell, Abt Associates
Jacob Klerman, Abt Associates
Asaph Glosser, MEF Associates
Anne Fletcher, U.S. Department of Housing and Urban Development
Scott Gibbons, U.S. Department of Labor
Stephen Bell, Abt Associates

11:00am–12:15pm Breakout Session 6

11:00am–12:15pm Improving Human Service Delivery by Building a State Workforce Development Policy
Grand Ballroom
Moderator: Chloe Anderson, MDRC
Kristin Abner, ICF
Bridget Brown, ICF
Dorothy Hall, Utah Department of Workforce Services
11:00am–12:15pm Monongahela Room
Leveraging Technology and Behavioral Insights to Design Innovative Interventions
Moderator: Stuart Venzke, IBM
Caitlin Anzelone, MDRC
Robert Haas, Chief Strategy Officer, Marion Community College
Rekha Balu, MDRC

11:00am–12:15pm Allegheny Room
State Approaches to Child Care Assistance Policy
Moderator: Alix Gould-Werth, Mathematica Policy Research
Connecting Eligible Families to Child Care: Washington’s Working Connections Child Care Survey
Christina McHugh, Washington State Department of Social and Health Services
Balancing the State’s Child Care Subsidy Budget: Combinations of Key State Policy Choices under CCDF
Sarah Minton, Urban Institute
Examining Policy Implementation to Understand Impacts: Massachusetts’ Child Care Voucher Reassessment
Kate Giapponi, Brandeis University

11:00am–12:15pm Welk Room
Special Populations Access to the Public Workforce System: Examining Accessibility and Improving Service Delivery
Moderator: Karen Gardiner, Abt Associates
Examining the Accessibility of American Job Centers for People with Disabilities
Eileen Poe-Yamagata, IMPAQ International
Connecting Transitioning Veterans with Career Services and Opportunities through American Job Centers
Yvette Lamb and Jeffrey Taylor, ICF
Lessons on Systems Alignment to Serve Common Clients in Housing and Workforce
Nancy McCrohan, Public Policy Associates

11:00am–12:15pm Hope Room
Exploring TANF Administration Decisions: Hardship Exemptions, Employment Outcomes, and Data Exchange
Moderator: Gabrielle Newell, Administration for Children and Families, HHS
State Use of Federal TANF Hardship Exemptions: Why is Uptake so Different?
Andrea Hetling, Rutgers University–New Brunswick
Measuring Employment Outcomes in TANF
Heather Hahn, Urban Institute
Restoring the Entrails of Welfare Reform—Again!
Michael Wiseman, George Washington Institute of Public Policy

11:00am–12:15pm Sky Room
Understanding Older Youth Permanency: Results of a 50-state Foster Care Policy Study
Moderator: Jeffrey Poirier, The Annie E. Casey Foundation
Anna Johnson, National Center for Youth Law
Richard Speiglman, Child and Family Policy Institute of California
JoAnn Heffron Hannah, Allegheny County Department of Human Services
11:00am–12:15pm
Urban Room
Research Academy: Road Testing: Strengthening the Implementation and Integration of Program Changes
Moderator: Victoria Kabak, Administration for Children and Families, HHS

Jonathan McCay, Mathematica Policy Research
Dena Jardine, Larimer County Workforce Center
Larry Timmerman, Ramsey County, MN Office of Research and Evaluation

12:30pm–2:00pm
Grand Ballroom
Lunch Plenary
Using Research to Tell the Real Human Services Story
Moderator: Tony Ong, Public Consulting Group
Bridget Gavaghan, National Reframing Initiative, National Human Services Assembly

2:00pm–3:15pm
Breakout Session 7

2:00pm–3:15pm
Hope Room
Food Insecurity in the U.S.: Who is Affected, How to Reach Them, and the Impacts of Nutrition Assistance
Moderator: Mary Farrell, MEF Associates

To eat or not to eat? An explorative analysis of food security among disconnected women
Rhucha Samudra, The College at Brokport, State University of New York

Using Behavioral Science to Improve the WIC Program in California
Julie Chambers and Dani Grodsky, ideas42

The Effects of SNAP Enrollment on Financial Stability and Food Acquisition Behaviors
Collin Evenson, Jessica Hughson-Andrade, and Gabriel Spiewak, Metropolitan Council on Jewish Poverty

2:00pm–3:15pm
Welk Room
Workforce Development for Disadvantaged Workers: Implementation and Impact Findings from Four Initiatives
Moderator: Hilary Forster, Administration for Children and Families, HHS

Final Impact Findings from Accelerating Opportunity, an I-BEST Model
Theresa Anderson, Urban Institute

Findings from the First Two Rounds of the Trade Adjustment Assistance Community College and Career Training (TAACCCT) Grant Program
Christin Durham, Urban Institute

Gold-standard Evaluation of Entrepreneurial Training Provided within the Public Workforce System
Mithuna Srinivasan and Sonam Gupta, IMPAQ International

Startups—An Economic Development Tool? A Randomized Control Trail Study in Florida
Neha Nanda, IMPAQ International
2:00pm–3:15pm
Allegheny Room
Moderator: Matthew Stagner, Mathematica Policy Research
Foster Care and the Rising Tide of Opioid Misuse
Gilbert Crouse, U.S. Department of Health and Human Services
Utilizing the Title IV-E waiver to expand the START program in Kentucky
Katie Knutson, Public Consulting Group
Lynn Posze, Kentucky Department of Community Based Services

2:00pm–3:15pm
Grand Ballroom
Implementing Goal-Oriented Interventions within TANF Programs
Moderator: Karen Gardiner, Abt Associates
Ann Person, Mathematica Policy Research
Michelle Derr, Mathematica Policy Research
Dena Jardine, Larimer County Workforce Center
Mary Mehler, Jewish Employment and Vocational Services

2:00pm–3:15pm
Sky Room
Lessons Learned from Ramsey County, MN Families Achieving Success Today
Moderator: Deb Joffe, Public Consulting Group
Bruce Casselton, Ramsey County
Kati Neher, Goodwill–Easter Seals, Minnesota
Larry Timmerman, Ramsey County

2:00pm–3:15pm
Monongahela Room
Connecting Noncustodial Parents to Employment: The Value of Child Support Partnerships
Moderator: Asaph Glosser, MEF Associates
Larry Desbien, Colorado Division of Child Support Services
Lauren Antelo, Office of the Assistant Secretary for Planning and Evaluation, HHS
Bret Barden, MDRC
Asaph Glosser, MEF Associates
Jennifer Noyes, Institute for Research on Poverty, University of Wisconsin–Madison

2:00pm–3:15pm
Urban Room
Research Academy: Implementation Research in Randomized Controlled Trials
Moderator: Mike Fishman, MEF Associates
Carolyn Hill, MDRC
Rekha Balu, MDRC

3:15pm–3:30pm
Break/Snack
Sponsored by ICF International/
Self-Sufficiency Research Clearinghouse
Breakout Session 8

3:30pm–5:00pm

Speed Sessions

Moderator: Tony Ong, Public Consulting Group

- State Implementation of the Family Violence Option Twenty Years Later
  Andrea Hetling, Rutgers University–New Brunswick
- Bonding time: Low-income Parents’ Experiences with New Jersey’s Family Leave Insurance Program
  Suma Setty, National Center for Children in Poverty, Columbia University Mailman School of Public Health
- Using Administrative Data to Calculate a Pregnancy Rate for Youth in Care
  Nick Kolupanowich and Terry Shaw, University of Maryland, School of Social Work
- Closing the Digital Divide: Effects of Increased Internet Access on Educational Opportunities for Low-Income Children
  Brittany McGill, Insight Policy Research
- Housing First: Perceptions of Men Experiencing Homelessness in Their Own Words
  Stacy Deck, Spalding University, School of Social Work
- State Immigrant-Related Policy Choices and the Material Hardship of Children of Immigrants
  Heather Koball, National Center for Children in Poverty, Columbia University
- Trajectory of Child Tax Credit from an Incrementalism Perspective
  Euijin Jung, University of Kansas
- Potential Benefits of the Role of Evaluation in the Pay for Success Model
  Meg Massey and Rayanne Hawkins, Urban Institute
- Maximizing Impact Through WIOA Pay for Performance
  Mary Beech, Third Sector Capital Partners, Inc.
- Leveraging Research Clearinghouses for Program Improvement
  Courtney Barthle, Jeannette Hercik, and Kristin Abner, Self-Sufficiency Research Clearinghouse (SSRC)
- Predictive Modelling: What is it and How Can it Help Me?
  Kristin Porter and Richard Hendra, MDRC
- Harnessing the Power of Asset Development in Temporary Assistance for Needy Family with Unspent Block Grant Funds
  Diane Pagen, NYC Department of Education
- How Economic Security Programs Reduce Poverty, Help Low-Income Children Succeed
  Tazra Mitchell, Center on Budget and Policy Priorities

3:30pm–4:45pm

Research Academy: Data-driven Decision Making: What Can Administrative Data Tell Us and What Can We Do With It?

Moderator: Matthew Stagner, Mathematica Policy Research

Yumiko Aratani, Columbia University Mailman School of Public Health
Michelle Derr, Mathematica Policy Research
Anthea Seymour, District of Columbia

6:00pm–10:00pm

Tuesday Evening Networking Reception at the Heinz History Center

See details on page 13
Wednesday, August 2nd

7:30am–10:30am    Registration Open
Registration, 17th Level

8:00am–9:00am    Breakfast
Grand Ballroom

8:30am–10:00am    Breakfast Plenary
Grand Ballroom
Researchers and Practitioners: Reflections from Successful Partnerships
Moderator: Robin Ghertner, Office of the Assistant Secretary for Planning and Evaluation, HHS
Jennifer Noyes, University of Wisconsin–Madison, Institute for Research on Poverty
Emily Wiegand, Chapin Hall at the University of Chicago
Letitia Logan Passarella, University of Maryland School of Social Work, Family Welfare Research and Training Group

10:00am–10:30am    Break for Hotel Checkout

10:30am–11:45am    Breakout Session 9

10:30am–11:45am    Supporting Work for Income Assistance Recipients in California: Subsidized Employment and Work Readiness Strategies
Monongahela Room
Moderator: Amelia Popham, Administration for Children and Families, HHS
Promoting Self-Sufficiency through Subsidized Employment: The Evidence from San Francisco
Yunsian Tai, San Francisco Human Services Agency
Testing Three Subsidized Employment Approaches for TANF Recipients in California: Implementation and Impact Findings
Chloe Anderson, MDRC

10:30am–11:45am    Using Housing as a Platform for Services—Building on Resident Input and Engagement
Sky Room
Moderator: Elsa Falkenburger, Urban Institute
Somala Diby, Urban Institute
Micaela Lipman, Urban Institute
Leiha Edmonds, Urban Institute
10:30am–11:45am  Urban Room
The Role of Asset-building and Financial Coaching in Promoting Economic Self-sufficiency
Moderator: Tiffany McCormack, Administration for Children and Families, HHS

Integrating Financial Counseling into TANF Employment Services
Irene Dominguez, New York City Department of Social Services

Promoting Homeownership among Low-Income Households: A Test of Savings and Assets Accumulation Theories
Rigaud Joseph, Florida International University

Trauma-informed Financial Empowerment Program Improves Wealth and Health for Families in Temporary Assistance for Needy Families (TANF)
Falguni Patel, Drexel University

10:30am–11:45am  Allegheny Room
Risky Business: Health and Safety Monitoring in Child Care and Child Welfare Programs
Moderator: Sarah Minton, Urban Institute

Jen MacBlane, Public Consulting Group
Tina Chen–Xu, Public Consulting Group

10:30am–11:45am  Welk Room
Learning from Leavers – Colorado’s New Survey of Former TANF Participants
Moderator: Bret Barden, MDRC

Rebecca Eaton, ICF
Shelley Osborn, ICF
Sarah Leopold, Colorado Department of Human Services
Candace Cadena, Colorado Department of Human Services

10:30am–11:45am  Grand Ballroom
Bridging the Gaps between Child Care, Postsecondary Education, Workforce Development and TANF
Moderator: Deb Joffe, Public Consulting Group

Gina Adams, Urban Institute
Heather Hahn, Urban Institute
Shayne Spaulding, Urban Institute

12:00pm–12:30pm  Grand Ballroom
Awards and Closing

1:00pm–2:00pm  Franklin & Greene Room
Board Lunch

3:00pm–9:00pm  Franklin & Greene Room
Board Meeting

Have a safe trip home!
56 NAWRS WORKSHOPS

Year, President, Home State, Site

1956 Sam Carter, LA, Chicago
1958 Sam Carter, LA, Chicago
1960 Sam Carter, LA, Denver
1962 Gidson A. Hample, ND, Washington D.C.
1964 Editha M. Ponder, Washington D.C.
1966 Edson K. Labrack, ME, Washington D.C.
1967 W.L. Parker, CA, San Francisco
1968 Elmoine Kirkham, UT, Washington D.C.
1969 George Richards, CA, New Orleans
1970 Raymond Freeman, CO, Washington D.C.
1971 Robert R. Cline, WV, Las Vegas
1972 Alan Leggett, TX, Washington D.C.
1973 Wayne Epperson, IL, Denver
1974 Edward C. Pirie, VT, Boston
1975 Ira Gunn, NV, San Francisco
1976 George Richards, CA, New Orleans
1977 Wallace P. Earle, AZ, Savannah
1978 Charles N. Wagner, GA, Savannah
1979 Richard Wheelock, UT, Salt Lake City
1980 Joseph Gale, WI, Madison
1981 Gary McDonald, TN, Nashville
1982 Tom Suehs, TX, San Antonio
1983 Alma Cox, MS, Jackson
1984 Patricia Day, CT, Hartford
1985 Jerry Bahr, NE, Lincoln
1986 Susan P. Polyson, VA, Richmond
1987 J. Marjorie Barker, KY, Louisville
1988 J. Barry Schaub, MD, Baltimore
1989 Dave Thorsen, MT, Kalispell
1990 Monica Zazworsky, WA, Bellevue
1991 Samba Sanyang, SC, Charleston
1992 Florence C. Odita, OH, Columbus
1993 Aldona Vaitkus, AZ, Scottsdale
1994 Jane A. Goynes (Harrison), TX, Austin
1995 Bruce Twine/Joe Golden, Jackson Hole
1996 Werner Schink, CA, San Francisco
1997 Sandra L. Brown, GA, Atlanta
1998 Peggie Powers, IL, Chicago
1999 Diane Redmond, OH, Cleveland
2000 Aldona Viatkus, AZ, Scottsdale
2001 Richard Larson, MD, Baltimore
2002 Jeffrey Repichowski, NM, Albuquerque
2003 Leslie Raderman, CA, San Diego
2004 Kenneth Kickham, OK, Oklahoma City
2005 Philip Klein, WI, Madison
2006 Coleen Collins, WV, Jackson Hole
2007 Richard Brennan, WV, Charleston
2008 Kerry Mullins, TN, Nashville
2009 George Falco & David Dlugolecki, NY, Albany
2010 Michael Bono, CA, Los Angeles
2011 Mary Roberto, CO, Vail
2012 Vince Kilduff, MD, Baltimore
2013 Vince Kilduff, MD, Chicago
2014 Michael Bono, CA, Providence
2015 Michael Bono, CA, Atlanta
2017 Kinsey Dinan, NYC, Pittsburgh