

## 2013 NAWRS WORKSHOP PROGRAM

<b>SUNDAY, AUGUST 18</b>	
<b>11:00-4:00</b>	<b>NAWRS Board of Directors Meeting</b> (open to NAWRS Board members) Location: Huron
<b>4:30-6:30</b>	<b>Workshop Registration:</b> The registration desk will be open each day during the Workshop. Location: State Foyer
<b>5:30-6:30</b> <b>Book Discussion</b>	<b><i>Uncontrolled: The Surprising Payoff of Trial-and-Error on Business, Politics, and Society</i></b> by Jim Manzi <b>Facilitators:</b> <i>Brendan C. Kelly, U.S. Department of Health and Human Services and Mike Fishman, MEF Associates</i> Location: Huron
<b>6:30-9:30</b>	<b><i>Welcome Reception</i></b> Location: State Foyer
<b>MONDAY, AUGUST 19</b>	
<b>8:00-9:00</b>	<b>Breakfast</b> <i>Sponsored by Xerox: Proven services from the world's leading enterprise for business process and document management</i>
<b>8:00-4:00</b>	<b>Registration</b> <b>Exhibitors Gallery:</b> <b>Public Consulting Group, Mathematica Policy Research, MDRC, Self-Sufficiency Research Clearinghouse, The Urban Institute, Welfare PeerTA Network</b> Location: State Foyer
<b>9:00-9:15</b>	<b>Opening Remarks</b> Location: La Salle Ballroom
<b>9:15-10:00</b> <b>Keynote Address</b>	<b>Commissioner Evelyn Diaz, Chicago Department of Family and Support Services</b> Location: La Salle Ballroom

<b>10:00-10:15</b>	<b>AM Break</b>				
<b>10:15-11:30 Breakout session #1</b>	<b>Panel Topic</b>	<b>Moderator</b>	<b>Presentations</b>		
	<b>The Effect of Tax Policy on Family Well-Being</b> Location: State I	Angela Rachidi, New York City Human Resources Administration	The State Earned Income Tax Credit and Savings Behavior <i>Katie Vinopal, American University</i>	Do Single Mothers in the United States Use the Earned Income Tax Credit to Reduce Unsecured Debt? <i>Luke Shaefer, Xiaoqing Song, and Trina R. Williams Shanks, University of Michigan</i>	It's Not Like I'm Poor: How Working Families Make Ends Meet in a Post-Welfare World <i>Sarah Halpern-Meehin, University of Wisconsin</i>
	<b>Implementing a Dual- Professional Model of Comprehensive Family Assessment: Successes, Challenges, and Lessons</b> <i>Panel</i> Location: Huron	Cheryl Smithgall, Chapin Hall	<i>Larry Small, Illinois Department of Children and Family Services Jill Tichenor, Illinois Department of Children and Family Services Sally Mason, University of Illinois at Chicago</i>		
	<b>Changing Patterns of Benefit Receipt Emerging from the Recession</b> Location: Superior I	Theresa Anderson, Urban Institute	The Recession – Hitting Hard Times “Through No Fault of My Own!” <i>Mary Beth Vogel-Ferguson and Misty McIntyre Goodsell, University of Utah</i>	The Changing Safety Net for Low Income Parents and Their Children: Structural or Cyclical Changes in Income Support Policy? <i>Bradley Hardy, American University</i>	Effects of Unemployment and Child Poverty on SSI and SNAP Child Reciprocity during 2007- 2009 Recession: A State- and County-Level Analysis <i>Gilbert Crouse, U.S. Department of Health and Human Services</i>
	<b>Gaining Insight into Safety Net Impact through Alternate Measures of Poverty</b> Location: Superior III	Michael Wiseman, The George Washington University	Building Smarter State and Local Social Policy with Improved Poverty Measurement <i>Curtis Skinner, National Center for Children in Poverty</i>	Tax Policy and the Social Safety Net: Tracking the Effect of Stimulus Programs on Poverty in New York City <i>Christine D'Onofrio, New York City Center for Economic Opportunity</i>	Toward a California Poverty Measure <i>Matt Levin, Public Policy Institute of California</i>

<p><b>NAWRS Research Academy Session #1</b>  <b>Assessing Research and Program Readiness: Exploring Evaluation Interests, Resources, and Needs</b>  <b>Facilitators:</b> <i>Michelle Derr, Mathematica Policy Research and Kinsey Dinan, New York City Human Resources Administration</i>  Location: LaSalle I</p> <p>This interactive session has three primary goals. First, we will kick off the Research Academy process by introducing the concept and goals for the three workshop sessions. Our hope is to create an energetic, collaborative tone for the Academy that will carry through the conference and afterward. Second, we will introduce the Theory of Change/logic model exercises to help state and local program administrators and researchers think through their program approach and what indicators might be used to measure the intended change from the service/intervention. Third, we walk through an assessment of research readiness. For this exercise, we will draw upon the findings from the NAWRS Research Academy survey and develop a short tool that participants may use to assess their research needs and resources.</p>			
<b>11:30-11:45</b>		<b>Break</b>	
<p><b>11:45-12:45</b>      <b>NAWRS Research Academy Lunchtime Presentation</b>  <i>Sponsored by Maximus: Helping Government Serve the People</i>  Location: La Salle Ballroom  <i>Jon Baron, President, Coalition for Evidence-Based Policy</i></p>			
<b>12:45-1:00</b>		<b>Break</b>	
<b>1:00-2:15</b> <b>Breakout session #2</b>	<b>Panel Topic</b>	<b>Moderator</b>	<b>Presentations</b>
	<p><b>Work Support Strategies: Early Lessons from State Efforts to Redesign the Delivery of Human Services</b>  <i>Panel</i>  Location: State I</p>	<p>Lindsay Giesen, Urban Institute</p>	<p><i>Lindsay Giesen, Urban Institute</i>  <i>Julia Isaacs, Urban Institute</i>  <i>Julie Kersick, Colorado Department of Human Services</i>  <i>Jennifer H. Wagner, Illinois Department of Human Services</i></p>

<p><b>Child Care Accessibility</b> Location: Superior I</p>	<p>Barbara Startz, Oklahoma Department of Human Services</p>	<p>Low-Income Families and the Cost of Child Care: How State Child Care Subsidy Policies Affect Out-of-Pocket Expenses <i>Sarah Minton and Christin Durham, Urban Institute</i></p>	<p>Informal Child Care Providers and Criminal Background Checks in Maryland: Administrative Data and the Legislative Process, A Case Study <i>John Spears, Towson University</i></p>	<p>Studying Early Care and Education Programs Using Administrative Records <i>Wladimir Zanoni, Chapin Hall</i></p>
<p><b>A Broader Perspective on “Work Ready”</b> Location: Huron</p>	<p>Theresa Anderson, Urban Institute</p>	<p>Client Assessment, Work Readiness Discovery, and Service Coordination in the Human Services Context: A Real World Perspective for a Changing Environment <i>Damon Waters and Christina Techico, ICF International Caprisca Randolph-Robinson, Illinois Human Capital Development</i></p>	<p>The Effects of Psychological Self-Sufficiency on Economic Self-Sufficiency Among Low- Income Jobseekers <i>Philip Hong, Sangmi Choi, and Whitney Key, Loyola University Chicago</i></p>	<p>Can We Improve Job Readiness Among TANF Customers through Relationship Skill- Building? <i>John Pugliese, County of Riverside Department of Public Social Services and Dixie State University</i></p>
<p><b>Income Supports, Disability, and Employment: Connections and Trajectories</b> Location: Lasalle I</p>	<p>Robert Ek, Maryland Department of Human Resources</p>	<p>Use of SSA Work Supports by Medicaid Buy-In Participants <i>Denise Hoffman, Mathematica Policy Research</i></p>	<p>Employment Incentives for SSDI Beneficiaries: Findings from the Benefit Offset National Demonstration (BOND) Stage 2 Early Assessment Report <i>Michelle Derr, Mathematica Policy Research Stephen Bell, Abt Associates</i></p>	
<p><b>Assessing the Impact of Local Economic Conditions on Benefit Receipt</b> Location: Superior III</p>	<p>Kevin Henson, West Virginia Department of Health and Human Services</p>	<p>Impact of Availability of Post- recession Local Jobs for Work-eligible Temporary Cash Assistance (TCA) Recipients <i>Ting Zhang and David Stevens, Jacob France Institute</i></p>	<p>The Responsiveness of SNAP, NSLP, and WIC to Local Economic Conditions <i>Jacob Klerman, Abt Associates</i></p>	<p>Places in Need: The Changing Geography of Poverty and the American Safety Net <i>Scott Allard, University of Chicago</i></p>
<p><b>2:15-2:30</b></p>	<p><b>PM Break</b></p>			

<b>2:30-3:45 Breakout session #3</b>	<b>Panel Topic</b>	<b>Moderator</b>	<b>Presentations</b>		
	<b>Integrating Evidence into Human Services Programming</b> Location: State I	Swati Desai, Rockefeller Institute of Government	Developing an Evidence-Informed Approach to Human Services Programming: Translating Research into Practice <i>Yvette Lamb, ICF International</i> <i>Matthew Shepherd, ICF International</i>	The "Stat" Model for Performance Evaluation of Safety Net Programs: Experience in New York City and Maryland <i>Swati Desai, Rockefeller Institute of Government</i>	University/State Collaborations: Common Sense for Common Goals <i>Robert Ek, Maryland Department of Human Services</i> <i>Jamie Haskell, University of Maryland, School of Social Work</i>
	<b>Where Is the Need? Using Spatial Mapping and Geographic Analysis to Understand Poverty and Public Assistance Usage</b> Location: Superior I	Zana Devitto, Riverside County Department of Public Social Services	GIS and Cluster Analytic Approaches for CalFresh Outreach <i>John Pugliese, County of Riverside Department of Public Social Services</i>	Identifying Neighborhoods Likely to Have High Concentrations of SNAP Eligible but Not Enrolled Persons <i>Michael Martinez-Schiferl, Colorado Department of Human Services</i>	Geographic Information System (GIS) Map of Trends in Persons Receiving Public Assistance in Los Angeles County by City, 2010-2012 <i>Sophia Lee, Los Angeles County Department of Public Social Services</i>
	<b>Using Rigorous Performance Monitoring and Evaluation for Effective Decision-Making: Assessing Innovative Anti-Poverty Programs in New York City</b> <i>Panel</i> Location: Huron	Janelle Clay, The City University of New York	<i>David Berman, New York City Center for Economic Opportunity</i> <i>James Riccio, MDRC</i> <i>Drew Allen, The City University of New York</i>		
	<b>Research on Work Readiness and Work Participation in TANF</b> Location: Lasalle I	Gayathri Sundar, San Francisco Human Services Agency	Improving Coordination Between Temporary Assistance to Needy Families (TANF) and Workforce Investment Act (WIA) Programs <i>Julia Lyskawa, Mathematica Policy Research</i>	A Study of Work Participation and Engagement <i>Michelle Derr, Mathematica Policy Research</i>	Who Meets the Work Participation Requirements? A Study of Factors Associated with Meeting Participation <i>John Krantz, Utah Department of Workforce Services</i>

<p><b>Education as a Work Activity for TANF Clients</b> Location: Superior III</p>	<p>Paul Lefkowitz, Public Consulting Group</p>	<p>Relations between Participant Characteristics, Remedial and Tertiary Education, and Employment Outcomes in CalWORKs GAIN Program in Los Angeles County <i>Michael Bono, Los Angeles County Department of Public Social Services</i></p>	<p>Is “Education as Work Activity” Leavings Students in Debt? New Insights and Recommendations for Reform <i>Kinsey Dinan, New York City Human Resources Administration</i></p>	<p>Career Pathways and Work Activities for TANF Clients <i>Brendan C. Kelly, U.S. Department of Health and Human Services</i></p>
<p><b>3:45-4:00</b></p>	<p><b>Break</b></p>			
<p><b>4:00-5:00 Plenary</b></p>	<p><b>ACF’s Family Self-Sufficiency and Stability Research Consortium: Resources and Supports for Conducting and Using High Quality Research Studies</b> <b>Moderator:</b> <i>Angela Rachidi, New York City Human Resources Administration</i> Location: La Salle Ballroom  <i>Brendan C. Kelly, U.S. Department of Health and Human Services</i> <i>Michelle Derr, Mathematica Policy Research</i> <i>Scholars Network Grantee</i> <i>Data Center Grantee</i> Location: <i>Lasalle Ballroom</i></p>			
<p><b>5:30-7:00 Optional Evening Activity</b></p>	<p><b>Screening of <i>A Place at the Table: One Nation. Underfed.</i></b> Location: La Salle I  Fifty million people in the U.S.—one in four children—don’t know where their next meal is coming from. Directors Kristi Jacobson and Lori Silverbush examine the issue of hunger in America through the lens of three people struggling with food insecurity: Barbie, a single Philadelphia mother who grew up in poverty and is trying to provide a better life for her two kids; Rosie, a Colorado fifth-grader who often has to depend on friends and neighbors to feed her and has trouble concentrating in school; and Tremonica, a Mississippi second-grader whose asthma and health issues are exacerbated by the largely empty calories her hardworking mother can afford.  Ultimately, <i>A Place at the Table</i> shows us how hunger poses serious economic, social and cultural implications for our nation, and that it could be solved once and for all, if the American public decides — as they have in the past — that making healthy food available and affordable is in the best interest of us all.</p>			

TUESDAY, AUGUST 20					
8:00-9:00	Breakfast				
8:00-4:00	<b>Registration</b> <b>Exhibitors Gallery: Public Consulting Group, Mathematica Policy Research, MDRC, Self-Sufficiency Research Clearinghouse, The Urban Institute, Welfare PeerTA Network</b> Location: State Foyer				
9:00-9:15	<b>Announcements</b> Location: La Salle Ballroom				
9:15-10:15 Plenary	<b>Innovations in Early Childhood and Human Services</b> <b>Moderator:</b> <i>Matthew Stagner, Mathematica Policy Research</i> Location: La Salle Ballroom  <i>Theresa Hawley, Director, Governor's Office of Childhood Development, State of Illinois</i> <i>Elliot Regenstein, Senior Vice President, Advocacy and Policy, The Ounce of Prevention Fund</i> <i>Robert Spatz, Board Chair, Illinois District 97 School Board, Oak Park, IL</i>				
10:15-10:30	<b>AM Break</b> <i>Sponsored by MDRC: Building Knowledge to Improve Social Policy</i>				
10:30-11:45 Breakout session #4	<b>Panel Topic</b> <b>Mining Administrative Data to Understand Our Programs and Clients</b> Location: State I	<b>Moderator</b> Linda S. Martin, South Carolina Department of Social Services	<b>Presentations</b> Using Administrative Data in Analyzing Program Outcomes <i>Don Winstead, Don Winstead Consulting, LLC</i>	Taking Steps to Predict and Avoid Intergenerational Welfare Use <i>Misty McIntyre Goodsell, University of Utah</i> <i>Sisifo Taatiti, Utah Department of Workforce Services</i>	Aid to Jobless Workers in Florida in the Face of the Great Recession: The Interaction of Unemployment Insurance and SNAP <i>Peter Mueser and Colleen Heflin, University of Missouri</i>

<p><b>Feeding the Hungry: Food Insecurity and Food Pantry Use</b> Location: Huron</p>	<p>Robin Register, North Carolina Department of Health and Human Services</p>	<p>Understanding the Role of Family Mechanisms in Non-Resident Father Families on Child Food Insecurity <i>Neha Nanda, IMPAQ International, LLC</i></p>	<p>Understanding the Factors that Influence School Food Pantry Participation <i>Alison Jacknowitz, American University</i></p>	<p>Food Insecurity and Health Outcomes among Multigenerational Households <i>Craig Gundersen, University of Illinois at Urbana-Champaign</i> <i>James P. Ziliak, University of Kentucky</i></p>
<p><b>Child-Only Cases and Connections to Child Well-Being in TANF</b> Location: Superior I</p>	<p>Paul Lefkowitz, Public Consulting Group</p>	<p>Variation in States' Child-Only and Non-Parent Caretaker TANF Rules: Evidence from the Welfare Rules Database <i>David Kassabian, Urban Institute</i></p>	<p>Do Hispanic Child-Only Cases Differ from Other Child-Only Cases? <i>Lisa Nicoli, University of Maryland</i></p>	<p>Adult-Aided and Child-Only TANF Take-Up and the Promotion of Child Well-Being <i>Richard Speigman, Child and Family Policy Institute of California</i></p>
<p><b>Workforce Development through Career Pathways and Acceleration</b> Location: Superior III</p>	<p>John Martinez, MDRC</p>	<p>Findings from the First Year of Accelerating Opportunity, a Workforce Investment Program for Adults with Low Basic Skills <i>Marcela Montes, Aspen Institute</i></p>	<p>Evaluating Implementation Efforts to Support Adult Learners on Career Pathways <i>Janelle Clay, The City University of New York</i></p>	<p>The Health Profession Opportunity Grants (HPOG): Results from the First Two Years <i>Theresa Anderson, Jamie Hall, and Teresa Derrick-Mills, Urban Institute</i></p>
<p><b>NAWRS Research Academy Session #2</b> <b>Lessons from the Field: Conducting Small-Scale Experiments to Measure Program Effectiveness</b> <b>Facilitator:</b> <i>Mike Fishman, MEF Associates</i> Location: La Salle I</p> <p>This workshop builds on the first session, providing concrete examples of design considerations in conducting small-scale experiments. It will also be an opportunity for fostering a peer-to-peer learning exchange. The panel includes national, state and local researchers who have conducted small-scale experiments using administrative or other readily available data. The panelists are John Pugliese from Riverside County, CA; Joan Truhler, State of Minnesota; and Mary Farrell with MEF Associates. Each researcher will briefly describe the small-scale experiment they have carried out focusing on their theory of change, their evaluation design, and lessons learned during the process. Mike Fishman will then facilitate a discussion between the panelists and the audience participants.</p>				
<p><b>11:45-12:00</b></p>	<p><b>Break</b></p>			



<p><b>12:00-1:15</b></p>	<p><b>Special Topic Lunches</b> (box lunches provided)</p> <p>The special topic lunches provide an opportunity for workshop attendees to network in a relaxed, unscripted environment. Lunches are organized around five special topics with well-known experts in the field available to facilitate discussions.</p> <p><b>Reflections on NAWRS: Past, present, and future</b>  <i>Vince Kilduff, NAWRS Board President (2012-2013) and Michael Bono, Past NAWRS Board President (2009)</i>  Location: Superior III</p> <p><b>What’s fishy about ‘gutting welfare reform’? A retrospective on the 2012 waivers controversy</b>  <i>Michael Wiseman, Research Professor of Public Policy and Economics, The George Washington University</i>  Location: Lasalle I</p> <p><b>Can performance measurement support program evaluation? A discussion from the field</b>  <i>Swati Desai, Senior Fellow, The Nelson A. Rockefeller Institute of Government</i>  Location: Superior I</p> <p><b>Using research and analysis to support the administration of programs: A conversation with former Deputy Secretary for the Florida Department of Children and Families</b>  <i>Don Winstead, Principal and Founder, Don Winstead Consulting, LLC</i>  Location: Huron</p> <p><b>The future role for research and evaluation in US safety net programs</b>  <i>Stephen Bell, Vice President, Social &amp; Economic Policy, Abt Associates</i>  Location: State I</p>		
<p><b>1:15-1:30</b></p>	<p><b>Break</b></p>		
<p><b>1:30-2:45</b> <b>Breakout session #5</b></p>	<p><b>Panel Topic</b></p> <p><b>The TANF/SSI Disability Transition Project (TSDTP): Final Results Panel</b>  Location: State I</p>	<p><b>Moderator</b></p> <p>John Martinez, MDRC</p>	<p><b>Presentations</b></p> <p><i>Mary Farrell, MEF Associates</i>  <i>Brian Bayes, MDRC</i>  <i>Boyd Brown, Goodwill/Easter Seals Minnesota</i></p>

<p><b>Understanding the Relationship between TANF, TANF Exit, and the Labor Market</b> Location: Huron</p>	<p>Barbara Startz, Oklahoma Department of Human Services</p>	<p>Impact of South Carolina Family Independence Program on TANF Entrants during Low, Increasing and High Unemployment Times <i>Qiduan Liu and Cynthia Flynn, University of South Carolina</i></p>	<p>The Effectiveness of Services and Work Participation on Achieving Formal Employment for Short- Duration TANF Recipients <i>John Krantz, Utah Department of Workforce Services</i></p>	<p>Racial Disparities in Welfare Dependence and Financial Independence: Links to Socioeconomic Status, Local Economy, and State TANF Policies <i>Tyrone Cheng and Celia Lo, University of Alabama</i></p>
<p><b>Leveraging Technology to Improve Service Delivery</b> Location: Superior I</p>	<p>Robin Register, North Carolina Department of Health and Human Services</p>	<p>Moving Toward a Client Self- Service Model: Understanding the Client Perspective <i>Kevin Fellner and Angela Rachidi, New York City Human Resources Administration</i></p>	<p>An Innovative Public-Private Partnership to Expand the Social Safety Net: Implementing the Michigan Benefit Access Program <i>Laurence Rosen, Public Policy Associates, Incorporated</i></p>	<p>Road to Human Service Eligibility Process Improvement— Lessons Learned from ACA <i>Richard Evans, Public Consulting Group</i></p>
<p><b>The New Social Assistance: TANF in the Post-Recession Period</b> Location: Lasalle I</p>	<p>Michael Bono, Los Angeles County Department of Public Social Services</p>	<p>Welfare Reform, State Budgets, and the Cyclical of Household Incomes <i>William Monson, Urban Institute Wendy Rayack and Kevin Arrit, Wesleyan University</i></p>	<p>TANF Emerging from the Downturn a Weaker Safety Net <i>Ife Floyd, Center on Budget and Policy Priorities</i></p>	<p>State of the States: Serving Welfare Recipients in a Post- Recessionary Fiscal and Political Environment <i>Elizabeth Laird, Mathematica Policy Research</i></p>
<p><b>Using Evidence to Improve Child Welfare Services and Outcomes</b> Location: Superior III</p>	<p>Kevin Henson, West Virginia Department of Health and Human Services</p>	<p>Child Welfare Outcomes for Youth in Care due to Parental Death or Parental Incarceration <i>Terry Shaw, University of Maryland</i></p>	<p>Whether Parents Can Overcome the Problems that Lead to Abuse and Neglect of Their Children <i>Cheryl Smithgall, Chapin Hall</i></p>	<p>Informing Effectiveness of Differential Response Approach in Child Welfare: Findings from the Evaluation of Ohio's Six County Alternative Response (SOAR) Project <i>Julie Murphy, Human Services Research Institute</i></p>
<p><b>2:45-3:00</b></p>	<p><b>PM Break</b></p>			

<b>3:00-4:00</b> <b>Roundtables</b>	<p><b>New York City Social Impact Bond: A new way to finance social service programs</b> <i>David Butler, Timothy Rudd, and Elisa Nicoletti, MDRC</i> Location: Lasalle I</p> <p><b>Using longitudinal methods to advance evaluation science in a changing social service</b> <i>Fred Wulczyn and Sara Feldman, Chapin Hall; Bridgette Lery and Tiffany Torrevillas, San Francisco Human Services Agency; Erin Dalton, Allegheny County Department of Human Services</i> Location: State I</p> <p><b>Improving communication with our clients: What is the meaning of poverty and related messaging to recipients of benefits?</b> <i>Lea Williams Rose and Kinsey Dinan, New York City Human Resources Administration</i> Location: Superior I</p> <p><b>Collaborating for system reform: A multidisciplinary leadership training institute</b> <i>Daniel Webster, University of California-Berkeley; Susan Brooks, University of California-Davis; Jennifer Haight, Chapin Hall</i> Location: Superior III</p> <p><b>Cross-system prevention and intervention program analysis</b> <i>Katie Bright and Jamie Kilpatrick, Public Consulting Group</i> Location: Huron</p>
<b>6:00-6:30</b>	<b>Depart for Evening Event!</b>
<b>7:00-10:00</b>	<b>NAWRS-hosted dinner and conversation at the Museum of Science &amp; Industry</b>
<b>WEDNESDAY, AUGUST 21</b>	
<b>8:00-8:45</b>	<b>Breakfast</b>
<b>8:00-11:15</b>	<p><b>Registration</b> <b>Exhibitors Gallery: Public Consulting Group, Mathematica Policy Research, MDRC, Self-Sufficiency Research Clearinghouse, The Urban Institute, Welfare PeerTA Network</b> Location: State Foyer</p>
<b>8:45-9:00</b>	<p><b>Announcements</b> Location: La Salle Ballroom</p>

<b>9:00-9:30</b> <b>Plenary</b>	<b>If Welfare Reform and Obamacare are the Book-ends, What's on the Shelf in Between? <i>Thoughts on the Evolution of US Social Policy Since the Mid-1990s</i></b> Location: La Salle Ballroom <i>John Bouman, President, Sargent Shriver National Center on Poverty Law</i>				
<b>9:30-9:45</b>	<b>AM Break</b>				
<b>9:45-11:00</b> <b>Breakout session #6</b>	<b>Panel Topic</b> <b>Modernizing Service Delivery Systems: Handling Larger Caseloads with Less</b> Location: State I	<b>Moderator</b> Angela Rachidi, New York City Human Resources Administration	<b>Presentations</b> Straightening the Pipes: A Colorado County Human Services Department's Journey Through Business Process Reengineering to Streamline Public Assistance Benefits Delivery <i>Laura Walker, Nicole Mastin, Milissa Carlson, and Mariah Henkel, Larimer County Department of Human Services</i>	Walking a "Tight Rope": Using Data to Seek the Right Balance: South Carolina Social Services New Regional Specialized Workload Process <i>Linda S. Martin and Diana M. Tester, South Carolina Department of Social Services</i>	The Evolution of SNAP Modernization: Lessons from Five States <i>Scott Cody, Mathematica Policy Research</i>
<b>Who Receives Nutrition Assistance?</b> Location: Huron	Alison Jackowitz, American University	A Longitudinal Study of Low-Income Families' Food Stamps Utilization <i>Tyrone Cheng and Ning Tang, University of Alabama</i>	SNAP Caseload Composition in New York and Texas During the 2007-2009 Recession <i>Erik Scherpf, USDA Economic Research Service</i>	Findings from an Employment Survey of New York City SNAP Households <i>Kevin Fellner, New York City Human Resources Administration</i>	
<b>Using Innovative Methods to Improve Child Support Programs</b> Location: Superior I	Christin Durham, Urban Institute	Improving Child Support Enforcement through Paternity Establishment – A Modeling Approach <i>Dong Zhang and Cheng Peng, Iowa State University</i>	Experimental Tests of Efforts to Improve Child Support Collections in Washington State <i>Kathleen Moore, University of Washington</i>	Evaluation of the \$150 Child Support Pass-Through and Disregard Policy in the District of Columbia <i>Austin Nichols and Kye Lippold, Urban Institute</i>	

<p><b>Homelessness and Housing: Implications for Short- and Long-Term Outcomes</b> Location: Superior III</p>	<p>Michael Bono, Los Angeles County Department of Public Social Services</p>	<p>Housing as a Pathway: A Longitudinal Evaluation of Housing First Outcomes in Louisville, KY <i>Carey Addison and Andy Patterson, Family Health Centers – Phoenix Health Care for the Homeless</i> <i>Stacy Deck, Spalding University</i></p>	<p>Head Start and Housing (In)stability: Examining School Readiness Outcomes of Children Experiencing Homelessness <i>Bailey Evans and Alyson Silkowski, Institute for Children, Poverty, and Homelessness</i></p>	<p>Housing for Youth Aging Out of Foster Care <i>Rebecca Kleinman, Mathematica Policy Research</i></p>
<p><b>NAWRS Research Academy Session #3</b> <b>Next Steps: Developing a Research Plan and Building Capacity</b> <b>Facilitators:</b> <i>Matt Stagner, Mathematica Policy Research and Heather Hill, University of Chicago</i> Location: La Salle I</p> <p>The final session will wrap up the Academy by incorporating both research skill-building content and strategic planning activities. Academy participants will learn from experts who will provide “quick tips” for conducting research studies. In addition, participants will have an opportunity to brainstorm about potential evaluation ideas and the support they may need through the Academy and/or the Family Self-Sufficiency and Stability Research Consortium (FSSRC). This last session will wrap up the Academy and explore the next steps for continuing the Academy peer-to-peer network, sharing ideas through Project AWESOME, and tapping into the resources available through the FSSRC.</p>				
<p><b>11:00-11:15</b></p>	<p><b>Break</b></p>			
<p><b>11:15-12:15</b> <b>Plenary</b></p>	<p><b>Philanthropy and Human Services</b> <b>Moderator:</b> <i>Matthew Stagner, Mathematica Policy Research</i> Location: La Salle Ballroom  <i>Jim Lewis, Senior Program Officer, The Chicago Community Trust</i> <i>Jennifer Phillips, Consultant, IdeaFuel Consulting</i> <i>Whitney Smith, Program Director for Employment, The Joyce Foundation</i></p>			
<p><b>12:15-12:30</b></p>	<p><b>Closing Remarks and NAWRS Board of Directors Award</b> Location: La Salle Ballroom</p>			

<b>3:00-6:00</b>	<b>NAWRS Board of Directors Meeting</b> (open to NAWRS Board members) Location: State I
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